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TARIFFS OF ITA SPA SOCIETA' AEREA ITALIANA S.P.A IN E.S. (OR ITA SPA OR AZ)

RULE 0001 DEFINITIONS

AS USED HEREIN:

ADD-ON-FARE: SEE "ARBITRARY"

AFRICA MEANS THE AREA COMPRISED OF ALL THE COUNTRIES ON THE CONTINENT OF AFRICA, OTHER THAN ALGERIA, MOROCCO, SUDAN, TUNISIA, AND EGYPT, BUT INCLUDING THE FOLLOWING ISLANDS: CAPE VERDE, COMORO, FERNANDO POO, MALAGASY, MAURITIUS, REUNION, SAO TOME AND SEYCHELLES.

ANIMALS (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS) IN ADDITION TO THE USUAL CONNOTATION, INCLUDE REPTILES, BIRDS, POULTRY AND FISH.

ARBITRARY MEANS AN AMOUNT PUBLISHED FOR USE ONLY IN COMBINATION WITH OTHER FARES FOR THE CONSTRUCTION OF THROUGH FARES. IT IS ALSO REFERRED TO AS "PROPORTIONAL FARE", "BASING FARE", AND "ADD-ON-FARE".

AREA NO. 1 MEANS ALL OF THE NORTH AND SOUTH AMERICAN CONTINENTS AND THE ISLANDS ADJACENT THERETO; GREENLAND, BERMUDA, THE WEST INDIES AND THE ISLANDS OF THE CARIBBEAN SEA, THE HAWAIIAN ISLANDS (INCLUDING MIDWAY AND PALMYRA).

AREA NO. 2 MEANS ALL OF EUROPE (INCLUDING THAT PART OF THE RUSSIAN FEDERATION IN EUROPE) AND THE ISLANDS ADJACENT THERETO; ICELAND, THE AZORES, ALL OF AFRICA AND THE ISLANDS ADJACENT THERETO; ASCENSION ISLAND; THAT PART OF ASIA LYING WEST OF AND INCLUDING IRAN.

AREA NO. 3 MEANS ALL OF ASIA AND THE ISLANDS ADJACENT THERETO EXCEPT THAT PORTION INCLUDED IN AREA NO. 2; ALL OF THE EAST INDIES, AUSTRALIA, NEW ZEALAND, AND THE ISLANDS ADJACENT THERETO; THE ISLANDS OF THE PACIFIC OCEAN EXCEPT THOSE INCLUDED IN AREA NO. 1; RUSSIAN FEDERATION EAST OF THE URALS.

AUSTRALASIA MEANS AUSTRALIA, NEW CALEDONIA, NEW ZEALAND; NEW HEBRIDES, FIJI, SAMOA, COOK ISLANDS, TAHITI AND THE ISLANDS ADJACENT THERETO.

BAGGAGE, WHICH IS EQUIVALENT TO LUGGAGE, MEANS, SUCH ARTICLES, EFFECTS AND OTHER PERSONAL PROPERTY OF A PASSENGER AS ARE NECESSARY OR APPROPRIATE FOR WEAR, USE, COMFORT OR CONVENIENCE IN CONNECTION WITH HIS TRIP. UNLESS OTHERWISE SPECIFIED, IT SHALL INCLUDE BOTH CHECKED AND UNCHECKED BAGGAGE OF THE PASSENGER.

BANK'S BUYING RATE MEANS THE RATE AT WHICH, FOR THE PURPOSE OF THE TRANSFER OF FUNDS THROUGH BANKING CHANNELS (I.E. OTHER THAN TRANSACTION IN BANK NOTES, TRAVELLERS CHEQUES AND SIMILAR BANKING INSTRUMENTS), A BANK WILL PURCHASE A GIVEN AMOUNT OF FOREIGN CURRENCY IN EXCHANGE FOR ONE UNIT (OR UNITS) OF THE NATIONAL CURRENCY OF THE COUNTRY IN WHICH THE EXCHANGE TRANSACTION TAKES PLACE.

BANK'S SELLING RATE MEANS THE RATE AT WHICH, FOR THE PURPOSE OF THE TRANSFER OF FUNDS THROUGH BANKING CHANNELS (I.E. OTHER THAN TRANSACTIONS IN BANK NOTES, TRAVELLERS CHEQUES AND SIMILAR BANKING INSTRUMENTS), A BANK WILL SELL A GIVEN AMOUNT OF FOREIGN CURRENCY IN EXCHANGE FOR ONE UNIT (OR UNITS) OF THE NATIONAL CURRENCY OF THE COUNTRY IN WHICH THE EXCHANGE TRANSACTION TAKES PLACE.

BAGGAGE CHECK MEANS THOSE PORTIONS OF THE TICKET WHICH PROVIDE FOR THE CARRIAGE OF PASSENGER'S CHECKED BAGGAGE AND WHICH ARE ISSUED BY CARRIER AS A RECEIPT FOR PASSENGER'S CHECKED BAGGAGE.

BAGGAGE TAG MEANS A DOCUMENT ISSUED BY CARRIER SOLELY FOR IDENTIFICATION OF CHECKED BAGGAGE, THE BAGGAGE (STRAP) TAG PORTION OF WHICH IS ATTACHED BY CARRIER TO A PARTICULAR ARTICLE OF CHECKED BAGGAGE AND THE BAGGAGE (CLAIM) TAG PORTION OF WHICH IS GIVEN TO THE PASSENGER.

BASING FARE: SEE "ARBITRARY"

CALENDAR MONTH - PERIOD OF TIME STARTING WITH ANY DAY IN A MONTH, IDENTIFIED BY NUMBER , AND ENDING WITH THE SAME DAY OF THE FOLLOWING MONTH. WHEN THE SAME DAY DOES NOT OCCUR IN THE FOLLOWING MONTH THIS PERIOD ENDS ON THE LAST DAY OF THAT MONTH.

CALENDAR WEEK MEANS A PERIOD OF SEVEN DAYS STARTING AT 12:01 A.M. SUNDAY AND ENDING AT 12:00 P.M. OF THE FOLLOWING SATURDAY; PROVIDED THAT WHEN A CARRIER OFFERS ONLY ONCE A WEEK SERVICE BETWEEN TWO POINTS, IT SHALL MEAN A PERIOD OF EIGHT DAYS COMMENCING WITH 12:01 A.M. ON THE DAY THE FLIGHT OPERATES.

CARIBBEAN AREA MEANS THE AREA COMPRISING:

(A) (NOT APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS.) ANGUILLA, ANTIGUA, BAHAMAS, BARBADOS, BERMUDA, BRITISH VIRGIN ISLANDS, CAYMAN ISLANDS, CUBA, DOMINICA, DOMINICAN REPUBLIC, GRENADA, GUADELOUPE, HAITI, JAMAICA, LEEWARD ISLANDS, MARTINIQUE, MONTSERAT, NETHERLANDS ANTILLES, NEVIS, ST. KITIS, ST. LUCIA, ST. MARTIN, ST. VINCENT, TRINIDAD, TOBAGO, TURKS AND CAICOS ISLANDS, WEST INDIES AND WINDWARD ISLANDS.

(B) (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS.) ANTIGUA, BAHAMA ISLANDS, BARBADOS, BERMUDA, CAYMAN ISLANDS, DOMINICA, DOMINICAN REPUBLIC, GRENADA, GUADELOUPE, HAITI, JAMAICA, MARTINIQUE, NETHERLANDS ANTILLES, ST. KITIS, ST. LUCIA, ST. MARTIN, ST. VINCENT, TRINIDAD/TOBAGO.

(C) NOT USED

CARRIAGE, WHICH IS EQUIVALENT TO TRANSPORTATION, MEANS CARRIAGE OF PASSENGERS AND/OR BAGGAGE BY AIR, GRATUITOUSLY OR FOR HIRE.

CARRIER

(A) (NOT APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS.) MEANS THE AIR CARRIER ISSUING THE TICKET AND ALL AIR

CARRIERS THAT CARRY OR UNDERTAKE TO CARRY THE PASSENGER AND/OR HIS BAGGAGE THEREUNDER OR PERFORM OR UNDERTAKE TO PERFORM ANY OTHER SERVICES RELATED TO SUCH AIR CARRIAGE.

(B) (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS.)

MEANS ANY AIR CARRIER SHOWN AS A PARTICIPANT IN THIS TARIFF.

CENTRAL AFRICA MEANS THE AREA COMPRISING MALAWI, ZAMBIA AND ZIMBABWE.

CENTRAL AMERICA MEANS THE AREA COMPRISING BELIZE, COSTA RICA, EL SALVADOR, GUATEMALA, HONDURAS, NICARAGUA AND PANAMA.

CHECKED BAGGAGE WHICH IS EQUIVALENT TO REGISTERED LUGGAGE, MEANS BAGGAGE OF WHICH CARRIER TAKES SOLE CUSTODY AND FOR WHICH CARRIER HAS ISSUED A BAGGAGE CHECK AND BAGGAGE (CLAIM) TAG(S).

CHILD MEANS A PERSON WHO HAS REACHED HIS/HER SECOND BIRTHDAY BUT NOT HIS/HER 12TH BIRTHDAY AS OF THE DATE OF COMMENCEMENT OF TRAVEL.

CIRCLE TRIPS MEANS TRAVEL FROM A POINT AND RETURN THERETO BY A CONTINUOUS, CIRCUITOUS AIR ROUTE; PROVIDED THAT WHERE NO REASONABLE DIRECT SCHEDULED AIR ROUTE IS AVAILABLE BETWEEN TWO POINTS, A BREAK IN THE CIRCLE MAY BE TRAVELLED BY ANY OTHER MEANS OF TRANSPORTATION WITHOUT PREJUDICE TO THE CIRCLE TRIP.

CIVIL AERONAUTICS BOARD MEANS DEPARTMENT OF TRANSPORTATION.

CONJUNCTION TICKET MEANS TWO OR MORE TICKETS CONCURRENTLY ISSUED TO A PASSENGER AND WHICH TOGETHER CONSTITUTE A SINGLE CONTRACT OF CARRIAGE.

CONSEQUENTIAL DAMAGES MEANS DAMAGES WHICH ARE REASONABLE OUT OF POCKET EXPENSES AND OTHER PROVABLE DAMAGES INCURRED BY PASSENGER AS THE CONSEQUENCE OF THE LOSS, DAMAGE, OR DELAY IN THE DELIVERY OF SUCH PERSONAL PROPERTY.

CONTINENTAL U.S.A. OR CONTINENTAL UNITED STATES EACH MEANS THE DISTRICT OF COLUMBIA AND ALL STATES OF THE UNITED STATES OTHER THAN ALASKA AND HAWAII.

COUNTRY OF COMMENCEMENT OF TRANSPORTATION MEANS THE COUNTRY FROM WHICH TRAVEL ON THE FIRST INTERNATIONAL SECTOR TAKES PLACE.

COUNTRY OF PAYMENT MEANS THE COUNTRY WHERE PAYMENT IS MADE BY THE PURCHASER TO THE AIRLINE OR ITS AGENT; PAYMENT BY CHEQUE, CREDIT CARD OR OTHER BANKING INSTRUMENTS SHALL BE DEEMED TO HAVE BEEN MADE AT THE PLACE WHERE SUCH INSTRUMENT IS ACCEPTED BY THE AIRLINE OR ITS AGENT.

DATE OF TRANSACTION MEANS THE DATE OF ISSUANCE OF THE TICKET, MCO OR PTA.

DAYS MEANS FULL CALENDAR DAYS, INCLUDING SUNDAYS AND LEGAL HOLIDAYS; PROVIDED THAT FOR THE PURPOSES OF NOTIFICATION THE BALANCE OF THE DAY UPON WHICH NOTICE IS DISPATCHED SHALL NOT BE COUNTED; AND THAT FOR PURPOSES OF DETERMINING DURATION OF VALIDITY, THE BALANCE OF THE DAY UPON WHICH THE TICKET IS ISSUED OR FLIGHT COMMENCED SHALL NOT BE COUNTED.

DESTINATION MEANS THE ULTIMATE DESTINATION OF THE PASSENGER'S JOURNEY AS SHOWN ON THE TICKET.

DOMESTIC CARRIAGE MEANS (EXCEPT AS OTHERWISE SPECIFIED) CARRIAGE IN WHICH, ACCORDING TO THE CONTRACT OF CARRIAGE, THE PLACE OF DEPARTURE, THE PLACE OF DESTINATION OR STOPOVER, AND THE ENTIRE TRANSPORTATION ARE WITHIN THE SOVEREIGN STATE.

DOUBLE OPEN JAW MEANS TRAVEL WHICH IS ESSENTIALLY OF A ROUND TRIP NATURE EXCEPT THAT THE OUTWARD POINT OF ARRIVAL AND THE INWARD POINT OF DEPARTURE AND THE OUTWARD POINT OF DEPARTURE AND THE INWARD POINT OF ARRIVAL ARE NOT THE SAME.

EAST AFRICA MEANS THE AREA COMPRISING BURUNDI, DJIBOUTI, ETHIOPIA, KENYA, RWANDA, SOMALIA, TANZANIA AND UGANDA.

EASTBOUND MEANS TRAVEL FROM A POINT IN AREA NO. 1 TO A POINT IN AREAS NO. 2 OR 3 VIA THE ATLANTIC OCEAN OR TRAVEL FROM

POINTS IN AREA NOS. 2 OR 3 TO A POINT IN AREA 1 VIA THE PACIFIC OCEAN.

EDUCATIONAL ESTABLISHMENT MEANS A SCHOOL-ACADEMY-COLLEGE OR UNIVERSITY OFFERING FULL TIME EDUCATIONAL-VOCATIONAL OR TECHNICAL COURSES FOR A SCHOOL YEAR AND DOES NOT INCLUDE A COMMERCIAL OFFICE, INDUSTRIAL OR MILITARY ESTABLISHMENT OR A HOSPITAL AT WHICH A STUDENT IS SERVING AN APPRENTICESHIP UNLESS SUCH APPRENTICESHIP IS PART OF THE SCHOOL CURRICULUM OF THE EDUCATIONAL ESTABLISHMENT AT WHICH THE STUDENT IS ENROLLED.

EXTRATERRITORIAL TRIP {APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS.) MEANS ANY TRIP WHICH INCLUDES TRANSPORTATION:

{A) VIA ONE OR MORE CARRIERS WITHIN THE AREA CONSISTING OF THE CONTINENTAL UNITED STATES AND CANADA, AND

(B) VIA COMMERCIAL AIR {NOT INCLUDING CHARTER SERVICES) OR MILITARY AIR SERVICES TO OR FROM ANY POINT OUTSIDE SUCH AREA.

EUROPE MEANS THE AREA COMPRISED OF ALBANIA, ALGERIA, ANDORRA, ARMENIA, AUSTRIA, AZERBAIJAN, AZORES, BELARUS, BELGIUM, BOSNIA AND HERZEGOVINA, BULGARIA, CANARY ISLANDS, CROATIA, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GEORGIA, GERMANY, GIBRALTAR, GREECE, HUNGARY, ICELAND, IRELAND, ITALY, LATVIA, LIECHTENSTEIN, LITHUANIA, LUXEMBOURG, MADEIRA, MALTA, MONACO, MOROCCO, NETHERLANDS, NORWAY, POLAND, PORTUGAL, ROMANIA, RUSSIAN FEDERATION {WEST OF THE URALS), SAN MARINO, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, SWITZERLAND, TUNISIA, TURKEY IN EUROPE AND ASIA, UKRAINE, UNITED KINGDOM, AND YUGOSLAVIA.

FARE COMPONENT REFERS TO EACH LOCAL CURRENCY FARE (EXCEPT ADDONS) WHERE MORE THAN ONE SUCH FARE IS USED IN CONSTRUCTION OF THE TOTAL FARE FOR A JOURNEY.

FLIGHT COUPON MEANS A PORTION OF THE PASSENGER TICKET THAT

INDICATES PARTICULAR PLACES BETWEEN WHICH THE COUPON IS GOOD FOR CARRIAGE.

FOREIGN AIR TRANSPORTATION MEANS TRANSPORTATION BETWEEN A POINT IN THE UNITED STATES AND A POINT OUTSIDE THEREOF.

FRENCH GOLD FRANCS MEANS THE FRANCS CONSISTING OF 65.50 MILLIGRAMS OF GOLD WITH A FINENESS OF NINE HUNDRED THOUSANDTHS.

GATEWAY

(A) GATEWAY MEANS THE PASSENGER'S FIRST POINT OF ARRIVAL OR LAST POINT OF DEPARTURE IN AREAS 1, 2, OR 3.

(B) NOT USED

GUARDIAN MEANS A LEGAL GUARDIAN OR A PERSON ACTING IN LIEU OF PARENTS IN THE EVENT OF DEATH OR LEGAL INCAPACITY OF PARENTS.

HALF ROUND TRIP FARE MEANS HALF OF A SPECIFIED OR CONSTRUCTED ROUND TRIP NORMAL OR SPECIAL FARE.

IN THE ABSENCE OF A SPECIFIED OR CONSTRUCTED ROUND TRIP NORMAL FARE, THE ONE WAY NORMAL FARE IS CONSIDERED TO BE A HALF ROUND TRIP NORMAL FARE. IF A SPECIFIED OR CONSTRUCTED ONE WAY SPECIAL FARE MAY BE DOUBLED TO ESTABLISH A ROUND TRIP SPECIAL FARE, THE ONE WAY SPECIAL FARE IS CONSIDERED TO BE A HALF ROUND TRIP SPECIAL FARE.

HOSPITALIZATION MEANS CONFINEMENT/ADMITIANCE TO A HOSPITAL ON AN IN-PATIENT BASIS FOR AT LEAST ONE NIGHT.

NOTE: OUT-PATIENT CARE DOES NOT CONSTITUTE HOSPITALIZATION.

IATA RATE OF EXCHANGE MEANS THE RATE OF EXCHANGE ISSUED BY IATA FROM TIME TO TIME AND PUBLISHED IN RULE 145 (E).

IBERIAN PENINSULA MEANS THE AREA COMPRISED OF GIBRALTAR, PORTUGAL (INCLUDING AZORES AND MADEIRA) AND SPAIN (INCLUDING BALEARIC AND CANARY ISLANDS).

IMMEDIATE FAMILY, EXCEPT AS OTHERWISE INDICATED, SHALL MEAN:

(A) (NOT APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN

ISLANDS) SPOUSE, CHILDREN, ADOPTED CHILDREN,
SONS-IN-LAW, DAUGHTERS-IN-LAW, GRANDCHILDREN, BROTHERS,
BROTHERS-IN-LAW, SISTERS, SISTERS-IN-LAW, PARENTS,
FATHERS-IN-LAW, MOTHERS-IN-LAW AND GRANDPARENTS.

(B) (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN
ISLANDS.) SPOUSE, CHILDREN, GRANDCHILDREN, PARENTS,
BROTHERS, SISTERS, DAUGHTERS-IN-LAW, SONS-IN-LAW,
FATHERS-IN-LAW, MOTHERS-IN-LAW, AND GRANDPARENTS.

INDIAN SUBCONTINENT MEANS THE AREA COMPRISED OF
AFGHANISTAN, BANGLADESH, INDIA, NEPAL, PAKISTAN
AND SRI LANKA.

INTERLINE TRANSFER POINT MEANS ANY POINT AT WHICH THE
PASSENGER TRANSFERS FROM THE SERVICES OF ONE CARRIER TO THE
SERVICES OF ANOTHER CARRIER.

INTERLINE TRANSPORTATION MEANS TRANSPORTATION ON THE
SERVICES OF MORE THAN ONE CARRIER.

INTERNATIONAL CARRIAGE MEANS (EXCEPT WHEN THE CONVENTION IS
APPLICABLE) CARRIAGE IN WHICH, ACCORDING TO THE CONTRACT OF
CARRIAGE, THE PLACE OF DEPARTURE AND ANY PLACE OF LANDING
ARE SITUATED IN MORE THAN ONE STATE. AS USED IN THIS
DEFINITION, THE TERM "STATE" INCLUDES ALL TERRITORY SUBJECT
TO THE SOVEREIGNTY, SUZERAINITY, MANDATE, AUTHORITY OR
TRUSTEESHIP THEREOF.

INTERNATIONAL CARRIAGE AS DEFINED BY THE CONVENTION MEANS
ANY CARRIAGE IN WHICH, ACCORDING TO THE CONTRACT OF CARRIAGE,
THE PLACE OF DEPARTURE AND THE PLACE OF DESTINATION, WHETHER
OR NOT THERE BE A BREAK IN THE CARRIAGE OR A TRANSSHIPMENT,
ARE STITUATED EITHER WITHIN THE TERRITORIES OF TWO HIGH CONTRACTING
PARTIES TO THE CONVENTION OR WITHIN THE TERRITORY OF A SINGLE HIGH
CONTRACTING PARTY TO THE CONVENTION, IF THERE IS AN AGREED
STOPPING PLACE WITHIN A TERRITORY SUBJECT TO THE SOVEREIGNTY,
SUZERAINITY, MANDATE OR AUTHORITY OF ANOTHFR POWER FVEN

THOUGH THAT POWER IS NOT A PARTY TO THE CONVENTION.

INTERNATIONAL TRANSPORTATION MEANS ANY TRANSPORTATION OR OTHER SERVICES, FURNISHED BY ANY CARRIER, WHICH ARE INCLUDED WITHIN THE SCOPE OF THE TERM "INTERNATIONAL TRANSPORTATION" AS USED IN THE CONVENTION FOR THE UNIFICATION OF CERTAIN RULES RELATING TO INTERNATIONAL TRANSPORTATION BY AIR SIGNED AT WARSAW, OCTOBER 12, 1929, OR SUCH CONVENTION AS AMENDED, WHICHEVER MAY BE APPLICABLE TO THE TRANSPORTATION HEREUNDER AND TO WHICH THE SAID CONVENTION APPLIES. FOR THE PURPOSE OF DETERMINING THE APPLICABILITY OF THE TERM "INTERNATIONAL TRANSPORTATION:"

AGREED STOPPING PLACE MEANS ALL STOPS BETWEEN THE ORIGINAL PLACE OF DEPARTURE AND THE PLACE OF FINAL DESTINATION SCHEDULED BY ANY CARRIER BY AIR WHICH PARTICIPATES IN THE TRANSPORTATION BETWEEN SUCH PLACES, AS SHOWN IN THE SCHEDULES OR TIME TABLES OF SUCH CARRIERS SHALL CONSTITUTE "AGREED STOPPING PLACES;" BUT EACH PARTICIPATING CARRIER RESERVES THE RIGHT TO ALTER THE "AGREED STOPPING PLACES" IN THE CASE OF NECESSITY WITHOUT THEREBY DEPRIVING THE TRANSPORTATION OF ITS INTERNATIONAL CHARACTER; AND SINGLE OPERATION. TRANSPORTATION TO BE PERFORMED BY SEVERAL SUCCESSIVE CARRIERS BY AIR, ARRANGEMENTS FOR WHICH ARE MADE IN ADVANCE, IS REGARDED AS "A SINGLE OPERATION" AND SHALL BE DEEMED TO BE "ONE UNDIVIDED TRANSPORTATION" WHETHER ONE OR MORE TICKETS OR OTHER DOCUMENTS ARE ISSUED TO COVER SUCH TRANSPORTATION, AND WHETHER OR NOT ALL SUCH TICKETS OR DOCUMENTS ARE ISSUED PRIOR TO THE COMMENCEMENT OF SUCH TRANSPORTATION; BUT THIS PROVISION SHALL NOT BE DEEMED TO CONTAIN AN EXCLUSIVE DEFINITION OF TRANSPORTATION WHICH IS REGARDED BY THE PARTIES AS "A SINGLE OPERATION".

INTERSTATE TRANSPORTATION MEANS TRANSPORTATION BETWEEN A POINT IN ANY STATE OF THE UNITED STATES AND THE DISTRICT OF COLUMBIA AND A POINT IN ANY OTHER STATE OF THE UNITED STATES OR THE DISTRICT OF COLUMBIA.

INTRALINE TRANSPORTATION MEANS TRANSPORTATION SOLELY OVER THE SERVICES OF A SINGLE CARRIER.

JET AIRCRAFT (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS)

MEANS THE FOLLOWING AIRCRAFT (AND ALL SERIES THEREOF): A-300, B-320C, B-707, B-720, B727, B-737, B-747, BAC-111, BAC-1-11, CARAVELLE, CV-880, CV-990, DC-8, DC-9, DC-10, F-28 AND L-1011.

LOCAL CURRENCY FARES MEANS FARES AND RELATED CHARGES

EXPRESSED IN THE CURRENCY OF THE COUNTRY OF COMMENCEMENT OF TRAVEL, AS DEFINED IN RULE 145 (A).

MAXIMUM OUTSIDE LINEAR DIMENSIONS MEANS THE SUM OF THE GREATEST OUTSIDE LENGTH PLUS THE GREATEST OUTSIDE DEPTH PLUS THE GREATEST OUTSIDE HEIGHT.

MEDICAL CERTIFICATE MEANS THE FOLLOWING:

(A) IN THE CASE OF ILLNESS A NOTE ISSUED BY A DOCTOR ON LETTERHEAD OR PRESCRIPTION PAD.

(B) IN THE CASE OF HOSPITALIZATION -A COPY OF ANY DOCUMENT CERTIFYING HOSPITALIZATION ISSUED BY THE HOSPITAL ADMINISTRATION INVOLVED.

MICRONESIA MEANS THE AREA COMPRISED OF GUAM, JOHNSTON ISLAND, MARSHALL ISLANDS, CAROLINE ISLANDS, PALAU ISLAND AND MARIANA ISLANDS.

MID-ATLANTIC MEANS THE AREA COMPRISED OF:

ANTIGUA, ARUBA, BAHAMAS, BARBADOS, BERMUDA, BONAIRE, CAYMAN ISLANDS, CUBA, CURACAO, DOMINICA, DOMINICAN REPUBLIC, FRENCH GUIANA, GRENADA, GUADELOUPE, GUYANA, HAITI, JAMAICA, MARTINIQUE, PUERTO RICO, ST. KIDS-NEVIS-ANGUILLA, SAINT LUCIA, ST. MARTIN, ST. VINCENT, SURINAME, TRINIDAD AND TOBAGO AND UNITED STATES VIRGIN ISLANDS.

MIDDLE EAST MEANS THE AREA COMPRISED OF ADEN, BAHRAIN, CYPRUS, EGYPT, ISLAMIC REPUBLIC OF IRAN, IRAQ, ISRAEL, JORDAN, KUWAIT, LEBANON, MUSCAT AND OMAN, QATAR, SAUDI ARABIA, SUDAN, SYRIAN ARAB REPUBLIC, TRUCIAL, UNITED ARAB EMIRATES AND REPUBLIC OF YEMEN.

MILITARY AGENCIES MEANS DEPARTMENTS OF THE ARMY, NAVY, AND AIR FORCE, THE MARINE CORPS, THE COAST GUARD, THE RESPECTIVE ACADEMIES OF THE ARMY, NAVY, AIR FORCE, AND COAST GUARD, AND THE NATIONAL GUARD. THE RESERVE OFFICER TRAINING CORPS IS

NOT INCLUDED.

MILITARY PASSENGER MEANS MILITARY PERSONNEL OF THE U.S.

MILITARY AGENCIES WHO ARE ON ACTIVE DUTY STATUS OR WHO HAVE BEEN DISCHARGED FROM ACTIVE MILITARY SERVICE WITHIN SEVEN DAYS OF THE DATE OF TRAVEL.

MISCELLANEOUS CHARGES ORDER MEANS A DOCUMENT ISSUED BY A CARRIER OR ITS AGENTS REQUESTING ISSUE OF AND APPROPRIATE PASSENGER TICKET AND BAGGAGE CHECK OR PROVISION OF SERVICES TO THE PERSON NAMED IN SUCH DOCUMENT.

MONTH(S) MEANS A PERIOD OF TIME FROM A GIVEN DATE IN ONE MONTH TO THE CORRESPONDING DATE IN A SUBSEQUENT MONTH(S), E.G.

1 MONTH: JANUARY 1 TO FEBRUARY 1

2 MONTHS: JANUARY 15 TO MARCH 15

EXCEPTION 1: WHEN THE GIVEN DATE IS THE LAST DATE IN ONE MONTH, THE CORRESPONDING DATE IN A SUBSEQUENT MONTH(S) SHALL BE THE LAST DATE IN SUCH SUBSEQUENT MONTH, E.G.

1 MONTH: JANUARY 31 TO FEBRUARY 28, 29

1 MONTH: MARCH 31 TO APRIL 30

2 MONTHS: JUNE 30 TO AUGUST 31

EXCEPTION 2: WHEN THE CORRESPONDING DATE DOES NOT EXIST IN A SHORTER SUBSEQUENT MONTH, THE MONTH(S) SHALL MEAN FROM A GIVEN DATE IN ONE MONTH TO THE LAST DATE OF SUCH SHORTER SUBSEQUENT MONTH, E.G.

1 MONTH: JANUARY 31 TO FEBRUARY 28, 29

2 MONTHS: JULY 31 TO SEPTEMBER 30

NATIONAL MEANS A PERSON WHO HAS THE CITIZENSHIP OF A COUNTRY, EITHER BY BIRTH OR BY NATURALIZATION.

NORMAL FARE MEANS THE FULL FARE ESTABLISHED FOR A REGULAR OR USUAL SERVICE, THE APPLICATION OF WHICH IS NOT DEPENDENT UPON ANY LIMITED PERIOD OF TICKET VALIDITY OR OTHER SPECIAL CIRCUMSTANCES.

UNLESS OTHERWISE SPECIFIED IN THE PROVISIONS OF THIS TARIFF, NORMAL FARES

SHALL BE CONSIDERED TO INCLUDE THE FOLLOWING, ALL YEAR ONE-WAY, ROUND TRIP, CIRCLE TRIP AND OPEN JAW TRIPS, FIRST CLASS, BUSINESS CLASS, EXECUTIVE CLASS, ECONOMY CLASS, ONE-CLASS STANDARD SERVICE, STANDARD SERVICE, TOURIST/COACH CLASS SERVICE AND THRIFT CLASS SERVICE FARES, ON-SEASON AND OFF-SEASON FARES.

NORTH CENTRAL PACIFIC MEANS ALL ROUTES BETWEEN POINTS IN CANADA/U.S.A. ON THE ONE HAND AND POINTS IN AREA 3 EXCEPT POINTS IN THE SOUTHWEST PACIFIC, ON THE OTHER HAND VIA THE PACIFIC OCEAN.

NORTH AMERICA MEANS THE AREA COMPRISING ALASKA, CANADA, CONTINENTAL U.S.A. AND MEXICO.

NEUTRAL UNIT OF CONSTRUCTIONS (NUC) MEANS THE UNIT VALUE EQUIVALENT OF LOCAL CURRENCY FARES, ADDONS AND RELATED CHARGES DERIVED BY CONVERTING SAME USING THE IATA RATE OF EXCHANGE.

ON-LINE TARIFF DATA BASE MEANS THE REMOTELY ACCESSIBLE, ON-LINE VERSION, MAINTAINED BY THE FILER, OF (1) THE ELECTRONICALLY FILED TARIFF DATA SUBMITTED TO THE "OFFICIAL D.O.T. TARIFF DATABASE," AND (2) THE DEPARTMENTAL APPROVALS, DISAPPROVALS AND OTHER ACTIONS, AS WELL AS DEPARTMENTAL NOTATIONS CONCERNING SUCH APPROVALS, DISAPPROVALS OR OTHER ACTIONS, THAT SUBPART W OF THE PROPOSED PART 221 REQUIRES THE FILER TO MAINTAIN IN ITS DATABASE. THE TERM "OFFICIAL D.O.T. TARIFF DATABASE" MEANS THOSE DATA RECORDS (AS SET FORTH IN SECTIONS 221.283 AND 221.286 OF THE RULE) WHICH WOULD BE IN THE CUSTODY OF, AND MAINTAINED BY THE DEPARTMENT OF TRANSPORTATION.

ONLINE TRANSFER POINT MEANS ANY POINT AT WHICH THE PASSENGER TRANSFERS FROM ONE SERVICE OF A CARRIER TO ANOTHER SERVICE OF THE SAME CARRIER (BEARING A DIFFERENT FLIGHT NUMBER).

OPEN JAW (SPECIAL FARES) MEANS TRAVEL COMPRISING TWO INTERNATIONAL FARE COMPONENTS WHEREBY:

- (1) FOR "TURNAROUND OPEN JAW" THE OUTWARD POINT OF ARRIVAL AND THE INWARD POINT OF DEPARTURE ARE DIFFERENT, OR
- (2) FOR "ORIGIN OPEN JAW" THE OUTWARD POINT OF DEPARTURE AND THE INWARD POINT OF ARRIVAL ARE DIFFERENT, OR
- (3) FOR "SINGLE OPEN JAW" EITHER (1) OR (2) APPLIES, OR
- (4) FOR "OPEN JAW" ANY COMBINATION OF THE ABOVE MAY APPLY.

OPEN JAW TRIP MEANS:

- (A) (NOT APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS) TRAVEL WHICH IS ESSENTIALLY OF A ROUND TRIP NATURE BUT THE OUTWARD POINT OF DEPARTURE AND INWARD POINT OF ARRIVAL AND/OR OUTWARD POINT OF ARRIVAL AND INWARD POINT OF DEPARTURE OF WHICH ARE NOT THE SAME.
- (B) (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS.)

OPEN JAW TRIP MEANS ANY TRIP WHICH IS ESSENTIALLY OF A ROUND TRIP OR CIRCLE TRIP NATURE BUT THE OUTWARD POINT OF DEPARTURE AND THE INWARD POINT OF ARRIVAL OR THE OUTWARD POINT OF ARRIVAL AND INWARD POINT OF DEPARTURE OF WHICH ARE NOT THE SAME.

EXAMPLE OF OPEN JAW TRIP

POINT 1

POINT 2

POINT 3

OTHER CHARGES MEANS CHARGES SUCH AS TAXES, FEES, ETC NOT TO BE SHOWN IN THE FARE CONSTRUCTION BOX OF THE TICKET EXCLUDING EXCESS BAGGAGE CHARGES.

PASSENGER MEANS ANY PERSON, EXCEPT MEMBERS OF THE CREW, CARRIED OR TO BE CARRIED IN AN AIRCRAFT WITH THE CONSENT OF CARRIER.

PASSENGER COUPON MEANS THAT PORTION OF THE PASSENGER TICKET CONSTITUTING THE PASSENGER'S WRITTEN EVIDENCE OF THE CONTRACT OF CARRIAGE.

PASSENGER TICKET MEANS THOSE PORTIONS OF THE TICKET ISSUED

BY THE CARRIER THAT PROVIDE FOR THE CARRIAGE OF THE PASSENGER.

PREPAID TICKET ADVICE MEANS~

(A) (NOT APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS) THE NOTIFICATION BETWEEN OFFICES OF A CARRIER BY TELETYPE, COMMERCIAL WIRE OR MAIL THAT A PERSON IN ONE CITY HAS PURCHASED AND REQUESTED ISSUANCE OF PREPAID TRANSPORTATION TO A PERSON IN ANOTHER CITY.

(B) (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS) THE NOTIFICATION BETWEEN OFFICES OF A CARRIER OR BETWEEN CARRIERS THAT A PERSON IN ONE LOCATION HAS PURCHASED AND REQUESTED ISSUANCE OF PREPAID TRANSPORTATION AS DESCRIBED IN THE AUTHORITY TO ANOTHER PERSON IN ANOTHER LOCATION.

PROPELLER AIRCRAFT (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS) MEANS THE FOLLOWING AIRCRAFT (AND ALL SERIES THEREOF): AERO COMMANDER SOOB, BEEHCRAFT 99, BOEINGVERTOL 107, BRITANIA, CD-2 GAF N22-B/N 24-A NOMAD, CESSNA 180, CESSNA 185, CESSNA 402, CESSNA TITAN 404, CV-240, CV-340, CV-440, CV-540, CV-580, CV-600, CV-640, DC-3, DC-4, DC-6, DC-7, DEHAVILLAND DHC-2, DEHAVILLAND DHC-6, ELECTRA, F-27, FH-227, GRUMMAN G-21, GRUMMAN G-73, G-21A TURBO GOOSE, HP HERALD L-188, L-749, L-1049, L-1649, M-202, M-404, NORD-262, NORD M-298, PILATUS PORTER PC6/350, PILATUS PORTER PC6/A, PA-18, PIPER AZTEC, PIPER NAVAJO, SHORT-HARLAND SC-7, SHORT SKYVAN, SIKORSKY S-55, SIKORSKY S-58-C, SIKORSKY S-61, SIKORSKY S-62-A, SUPER CATALINA PBY, SWEARINGEN METRO (GA226}, TWIN OTIER VANGUARD, VISCOUNT, WESTLAND SR-NS AND YS-11.

PROPORTIONAL FARE: SEE "ARBITRARY" RELATED CHARGES MEANS THOSE CHARGES TO BE SHOWN IN THE FARE CONSTRUCTION BOX OF THE TICKET AND EXCESS BAGGAGE CHARGES.

REROUTE MEANS A CHANGE OF ROUTING, FARE, CARRIERS, CLASS OF SERVICE,

FLIGHT OR DATE FROM THAT ORIGINALLY PROVIDED FOR ON THE TICKET.

NOT APPLICABLE TO OPEN TICKETS.

RESIDENT MEANS A PERSON NORMALLY LIVING IN A COUNTRY;

PROVIDED THAT A MORE RESTRICTED DEFINITION MAY FORM PART OF

AN AGREEMENT REACHED LOCALLY

ROUND TRIP

(A) (NOT APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS.)

MEANS TRAVEL FROM ONE POINT TO ANOTHER AND RETURN

BY ANY AIR ROUTE FOR WHICH THE SAME NORMAL ALL YEAR

THROUGH ONE WAY FARE OF THE SAME CLASS APPLIES FROM THE POINT OF

ORIGIN; PROVIDED THAT THIS DEFINITION SHALL NOT APPLY TO JOURNEYS FOR

WHICH THE SAME ALL YEAR THROUGH ONE WAY FARE IS ESTABLISHED, BETWEEN

TWO POINTS, IN EITHER DIRECTION AROUND THE WORLD.

(B) (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS.)

ROUND TRIP MEANS ANY TRIP, THE ULTIMATE DESTINATION OF

WHICH IS THE POINT OF ORIGIN, AND WHICH IS MADE VIA THE SAME ROUTING AND THE

SAME CARRIER IN BOTH DIRECTIONS.

EXAMPLES OF ROUND TRIPS

AIRLINE A

EXAMPLE OF LOCAL

ROUND TRIP: POINT 1 POINT 2

AIRLINE A

AIRLINE A AIRLINE B

EXAMPLE OF JOINTROUND TRIP:

POINT 1 POINT 2 POINT 3

AIRLINE A AIRLINE B

ROUTING MEANS THE CARRIER(S) AND/OR THE CITIES AND/OR CLASS

OF SERVICE AND/OR TYPE OF AIRCRAFT (JET OR PROPELLER) VIA WHICH

TRANSPORTATION IS PROVIDED BETWEEN TWO POINTS.

SCANDINAVIA MEANS THE AREA COMPRISING DENMARK, NORWAY AND

SWEDEN.

SCHOOL YEAR MEANS A PERIOD OF 12 CONSECUTIVE MONTHS LESS

WHATEVER INTERRUPTIONS FOR VACATIONS ARE NORMALLY GRANTED BY THE EDUCATION ESTABLISHMENT AT WHICH THE STUDENT IS ENROLLED; PROVIDED THAT WHERE THE OFFICIAL SCHOLASTIC YEAR IS LESS THAN 12 MONTHS, "SCHOOL YEAR" SHALL MEAN NOT LESS THAN 6 MONTHS PERIOD LESS WHATEVER INTERRUPTIONS FOR VACATIONS ARE NORMALLY GRANTED AT THE EDUCATIONAL ESTABLISHMENT AT WHICH THE STUDENT IS ENROLLED.

SPECIAL DRAWING RIGHT MEANS A SPECIAL UNIT OF CURRENCY, THE CURRENCY VALUES OF WHICH FLUCTUATE AND ARE RECALCULATED EACH BANKING DAY. THESE VALUES ARE KNOWN TO MOST COMMERCIAL BANKS AND ARE REPORTED IN SOME NEWSPAPERS AND IN THE IMF SURVEY, PUBLISHED WEEKLY BY THE INTERNATIONAL MONETARY FUND, WASHINGTON, D.C. 20431.

SIDE TRIP COMBINATION MEANS THE COMBINATION OF A FARE WHICH COULD BE TICKETED SEPARATELY FROM AND/OR TO AN EN-ROUTE POINT OF A FARE COMPONENT.

SINGLE OPEN JAW TRIP MEANS TRAVEL THAT IS ESSENTIALLY OF A ROUND TRIP NATURE, EXCEPT THAT THE OUTWARD POINT OF ARRIVAL AND INWARD POINT OF DEPARTURE ARE NOT THE SAME OR THE OUTWARD POINT OF DEPARTURE AND INWARD POINT OF ARRIVAL ARE NOT THE SAME.

EXAMPLE OF SINGLE OPEN JAW

POINT 1

POINT 2

POINT 3

EXCEPTION: (APPLICABLE BETWEEN CANADA AND PUERTO RICO/VIRGIN ISLANDS) SINGLE OPEN-JAW MEANS ANY TRIP WHICH IS ESSENTIALLY OF A ROUND OR CIRCLE TRIP NATURE, BUT THE OUTWARD POINT OF ARRIVAL AND THE INWARD POINT OF DEPARTURE ARE NOT THE SAME.

SITI MEANS THE SALE AND TICKET ISSUANCE ARE BOTH IN THE

COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

SITO MEANS THE SALE IS MADE IN THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION AND THE TICKET ISSUANCE IS OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

SOTI MEANS THE SALE IS MADE OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION AND THE TICKET ISSUANCE IS IN THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

SOTO MEANS THE SALE AND TICKET ISSUANCE ARE BOTH OUTSIDE THE COUNTRY OF COMMENCEMENT OF TRANSPORTATION.

SOUTH AMERICA MEANS THE AREA COMPRISING ARGENTINA, BOLIVIA, BRAZIL, CHILE, COLOMBIA, ECUADOR, FRENCH GUIANA, GUYANA, PARAGUAY, PERU, SURINAME, URUGUAY AND VENEZUELA.

SOUTH EAST ASIA MEANS BRUNEI DARUSSALAM, CAMBODIA, CHINA, GUAM, HONG KONG, INDONESIA, KAZAKHSTAN KYRGYZSTAN, LAOS, PEOPLE'S DEMOCRATIC REPUBLIC OF, MALAYSIA, MONGOLIA, MYANMAR, PHILIPPINES, SINGAPORE, TAIWAN, PROVINCE OF, TAJIKISTAN, THAILAND, TURKMENISTAN, RUSSIAN FEDERATION (EAST OF URALS), UZBEKISTAN AND VIET NAM.

SOUTH PACIFIC MEANS THE AREA COMPRISING OF ALL ROUTES BETWEEN POINTS IN THE U.S.A./CANADA ON THE ONE HAND AND POINTS IN THE SOUTHWEST PACIFIC ON THE OTHER HAND VIA THE PACIFIC OCEAN.

SOUTHERN AFRICA MEANS POINTS WITHIN AFRICA COMPRISED OF BOTSWANA, LESOTHO, MOZAMBIQUE, NAMIBIA, SOUTH AFRICA AND SWAZILAND.

SOUTHWEST PACIFIC MEANS THAT AREA COMPRISED OF AMERICAN SAMOA, AUSTRALIA, COOK ISLANDS, FIJI, FRENCH POLYNESIA, GILBERT AND ELLICE ISLANDS, LOYALTY ISLANDS, NEW CALEDONIA, NEW HEBRIDES, NEW ZEALAND, PAPUA NEW GUINEA, SAMOA, SOCIETY ISLANDS, SOLOMON ISLANDS, TONGA AND INTERMEDIATE ISLANDS.

SPECIAL FARE MEANS A FARE OTHER THAN A NORMAL FARE.

STOPOVER

(A) NOT USED

(B) NOT USED

(C) A STOPOVER IS EQUIVALENT TO A BREAK OF JOURNEY AND MEANS A DELIBERATE INTERRUPTION OF A JOURNEY BY THE PASSENGER, AGREED TO IN ADVANCE BY CARRIER, AT A POINT BETWEEN THE PLACE OF DEPARTURE AND PLACE OF DEPARTURE AND PLACE OF DESTINATION. FURTHERMORE, A STOPOVER WILL BE DEEMED TO OCCUR AT AN INTERMEDIATE POINT FROM WHICH THE PASSENGER IS NOT SCHEDULED TO DEPART ON THE DATE OF ARRIVAL. IF THERE IS NO CONNECTING DEPARTURE SCHEDULED ON THE DATE OF ARRIVAL, DEPARTURE ON THE NEXT DAY WITHIN 24 HOURS OF ARRIVAL SHALL NOT CONSTITUTE A STOPOVER. IF A PORTION OF THE ROUTING IS TRAVELLED BY SURFACE TRANSPORTATION, ONE STOPOVER SHALL BE DEEMED TO HAVE BEEN TAKEN FOR SUCH PORTION.

(D) NOT USED

(E) NOT USED

(F) NOT USED

(G) NOT USED

TICKET MEANS THE "PASSENGER TICKET AND BAGGAGE CHECK," INCLUDING ALL FLIGHT, PASSENGER AND OTHER COUPONS THEREIN, ISSUED BY CARRIER, WHICH PROVIDE FOR THE CARRIAGE OF THE PASSENGER AND HIS BAGGAGE.

TICKETED POINT MEANS POINTS SHOWN IN THE 'GOOD FOR PASSAGE' SECTION OF THE PASSENGER TICKET PLUS ANY OTHER POINT(S) USED FOR FARE CONSTRUCTION AND SHOWN IN THE FARE CONSTRUCTION BOX OF THE PASSENGER TICKET; PROVIDED THAT TWO FLIGHT NUMBERS OF TWO CARRIERS SUCH AS FOR AN INTERCHANGE FLIGHT WILL NOT BE PERMITTED ON ONE FLIGHT COUPON.

TRANSATLANTIC SECTOR MEANS THAT PORTION OF TRAVEL COVERED BY A SINGLE FLIGHT COUPON FROM THE POINT OF DEPARTURE IN AREA

NO. 1 TO THE POINT OF ARRIVAL IN AREA NO. 2 AND VICE VERSA.

TRANSFER MEANS A CHANGE FROM THE FLIGHT ON ONE CARRIER TO THE FLIGHT OF ANOTHER CARRIER; OR A CHANGE FROM THE FLIGHT OF A CARRIER TO ANOTHER FLIGHT OF THE SAME CARRIER BEARING THE SAME FLIGHT NUMBER; OR A CHANGE FROM THE FLIGHT OF A CARRIER TO ANOTHER FLIGHT (THAT IS) A SERVICE BEARING A DIFFERENT FLIGHT NUMBER OF THE SAME CARRIER, IRRESPECTIVE OF WHETHER OR NOT A CHANGE OF AIRCRAFT OCCURS.

TRANSFER POINT MEANS ANY POINT AT WHICH THE PASSENGER TRANSFERS FROM THE SERVICES OF ONE CARRIER TO ANOTHER SERVICE OF THE SAME CARRIER (BEARING A DIFFERENT FLIGHT NUMBER) OR TO THE SERVICE OF ANOTHER CARRIER.

TRANSIT POINT MEANS ANY STOP AT AN INTERMEDIATE POINT ON THE ROUTE TO BE TRAVELLED (WHETHER OR NOT A CHANGE OF PLANES IS MADE) WHICH DOES NOT FALL WITHIN THE DEFINITION OF A STOPOVER.

TRANSPACIFIC SECTOR MEANS THE PORTION OF TRAVEL COVERED BY A SINGLE FLIGHT COUPON FROM THE POINT OF DEPARTURE IN AREA 1 TO THE POINT OF ARRIVAL IN AREA 3 AND VICE VERSA.

TRUST TERRITORY MEANS THE AREA COMPRISING THE CAROLINE ISLANDS, MARIANA ISLANDS AND MARSHALL ISLANDS.

UNCHECKED BAGGAGE WHICH IS EQUIVALENT TO HAND LUGGAGE, IS BAGGAGE OTHER THAN CHECKED BAGGAGE.

UNITED KINGDOM OR U.K. MEANS ENGLAND, SCOTLAND, WALES AND NORTHERN IRELAND.

"UNITED STATES OF AMERICA" OR THE "UNITED STATES" OR THE "U.S.A." EACH MEANS, UNLESS OTHERWISE SPECIFIED, THE AREA COMPRISING THE 48 CONTIGUOUS FEDERATED STATES; THE FEDERAL DISTRICT OF COLUMBIA; ALASKA, HAWAII, PUERTO RICO, THE U.S.VIRGIN ISLANDS; AMERICAN SAMOA; THE CANAL ZONE; GUAM; MIDWAY AND WAKE ISLANDS.

UNITED STATES DEPARTMENT OF DEFENSE MEANS THE U.S.

DEPARTMENTS OF THE ARMY, NAVY, AND AIR FORCE AND THE U.S.
MARINE CORPS.

VALIDATE MEANS TO STAMP OR WRITE ON THE PASSENGER TICKET AN
INDICATION THAT THE PASSENGER TICKET HAS BEEN OFFICIALLY
ISSUED BY CARRIER.

VIRGIN ISLANDS (APPLICABLE BETWEEN CANADA AND PUERTO
RICO/VIRGIN ISLANDS) MEANS THE VIRGIN ISLANDS OF THE U.S.

WEST AFRICA. THE TERM 'WEST AFRICA' SHALL BE DEEMED TO APPLY TO:

ANGOLA, BENIN, BURKINA FASO, CAMEROON, CAPE VERDE,
CENTRAL AFRICAN REPUBLIC, CHAD, CONGO,
EQUATORIAL GUINEA, GABON, GAMBIA, GHANA, GUINEA,
GUINEA-BISSAU, COTE D'IVOIRE, LIBERIA, MALI,
MAURITANIA, NIGER, NIGERIA, SAO TOME AND PRINCIPE,
SENEGAL, SIERRA LEONE, TOGO AND ZAIRE.

WESTBOUND MEANS TRAVEL FROM A POINT IN AREA NOS. 2 OR 3 TO A
POINT IN AREA NO. 1 VIA THE ATLANTIC OCEAN OR TRAVEL FROM A
POINT IN AREA NO. 1 TO A POINT IN AREA NOS. 2 OR 3 VIA THE
PACIFIC OCEAN.

WESTERN HEMISPHERE (NOT APPLICABLE TO CP) MEANS THE UNITED
STATES OF AMERICA, CANADA, GREENLAND, MEXICO, CENTRAL AND
SOUTH AMERICA, BERMUDA, BAHAMAS AND THE ISLANDS OF THE
CARIBBEAN SEA.

RULE 0005 APPLICATION OF TARIFF

(A) GENERAL

(1) THIS TARIFF SHALL APPLY TO CARRIAGE OF PASSENGERS AND BAGGAGE, AND
TO ALL SERVICES INCIDENTAL THERETO, PERFORMED BY AZ UNDER LOCAL FARES,
RATES AND CHARGES AND BY AZ IN CONJUNCTION WITH OTHER PARTICIPATING
CARRIERS UNDER JOINT FARES, RATES AND CHARGES CONTAINED IN TARIFFS WHICH
MAKE SPECIFIC REFERENCE TO THIS TARIFF FOR GOVERNING RULES, REGULATIONS
AND CONDITIONS OF CARRIAGE.

(2) WHERE AZ IS SPECIFICALLY NAMED IN ANY RULE CONTAINED HEREIN SUCH RULE
APPLIES TO LOCAL CARRIAGE VIA AZ AND TO CARRIAGE VIA AZ IN CONJUNCTION WITH

OTHER PARTICIPATING CARRIERS NAMED IN SUCH RULE.

(3) WHERE PARTICIPATING CARRIERS OTHER THAN AZ ARE SPECIFICALLY NAMED IN ANY RULE CONTAINED HEREIN SUCH RULE APPLIES ONLY TO CARRIAGE IN CONJUNCTION WITH AZ.

(4) NOT USED

(5) EXCEPT AS OTHERWISE PROVIDED, CHARGES OR MONETARY AMOUNTS SHOWN HEREIN IN DOLLARS OR CENTS ARE STATED IN TERMS OF LAWFUL U.S. CURRENCY.

CHARGES OR MONETARY AMOUNTS ARE ALSO STATED IN TERMS OF LAWFUL CANADIAN CURRENCY WHENEVER SO INDICATED DIRECTLY IN CONNECTION THEREWITH.

(6) INTERNATIONAL TRANSPORTATION SHALL BE SUBJECT TO

THE RULES RELATING TO LIABILITY ESTABLISHED BY,

AND TO ALL OTHER PROVISIONS OF THE CONVENTION FOR

THE UNIFICATION OF CERTAIN RULES RELATING TO

INTERNATIONAL TRANSPORTATION BY AIR, SIGNED AT

WARSAW, OCTOBER 12, 1929, OR THE CONVENTION FOR THE UNIFICATION

OF CERTAIN RULES INTERNATIONAL CARRIAGE BY AIR

(MONTREAL CONVENTION OF 1999) OR SUCH CONVENTION

AS AMENDED, WHICHEVER MAY BE APPLICABLE TO THE

TRANSPORTATION HEREUNDER. ANY PROVISION OF THESE

RULES WHICH IS INCONSISTENT WITH ANY PROVISION OF

SAID CONVENTION SHALL, TO THAT EXTENT, BUT ONLY TO

THAT EXTENT, BE INAPPLICABLE TO INTERNATIONAL

TRANSPORTATION. NOTE: RULES STATING ANY LIMITATION ON, OR CONDITION RELATING TO, THE LIABILITY OF

CARRIERS FOR PERSONAL INJURY OR DEATH ARE NOT PERMITTED TO BE INCLUDED IN TARIFFS FILED PURSUANT TO THE LAWS OF THE UNITED STATES, EXCEPT TO THE EXTENT PROVIDED IN

RULE 55(8)(1) WITH RESPECT TO TARIFF C.A.B. NO. 376. ANY SUCH LIMITATION OR

CONDITION IN ANY RULE HEREIN IS NOT A PART OF TARIFF C.A.B. NO. 376, EXCEPT TO THE

EXTENT PROVIDED IN RULE 55(8)(1) WITH RESPECT TO TARIFF C.A.B. NO. 376, FILED WITH

THE CIVIL AERONAUTICS BOARD OF THE UNITED STATES. NOTHING IN THIS TARIFF MODIFIES,

OR WAIVES, ANY PROVISION OF THE CONVENTION.

(7) NOT USED

(8) EXCEPT AS OTHERWISE PROVIDED BELOW, FARE RULE PROVISIONS, LOCAL OR JOINT FARES,

INCLUDING ARBITRARIES, CONTAINED IN THE ON-LINE TARIFF DATABASE MAINTAINED BY AIRLINE TARIFF PUBLISHING COMPANY, ON BEHALF OF AZ, PARTICIPATING CARRIER IN THE TRANSATLANTIC AND IS CONSIDERED TO BE PART OF THIS TARIFF.

EXCEPTION: FOR FARES PUBLISHED BY RULE, REFER TO THE FOLLOWING CHART FOR PAGE NUMBER AND APPLICABLE TARIFF:

CARRIER PAGE NO. C.A.B. NO. NTA(A) NO. AZ AZ-2 376 210

(B) GRATUITOUS CARRIAGE

WITH RESPECT TO GRATUITOUS CARRIAGE, CARRIER RESERVES THE RIGHT TO EXCLUDE THE APPLICATION OF ALL OR ANY PART OF THIS TARIFF.

(C) CHANGE WITHOUT NOTICE

EXCEPT AS MAY BE REQUIRED BY APPLICABLE LAWS, GOVERNMENT REGULATIONS, ORDERS AND REQUIREMENTS, CARRIER'S RULES, REGULATIONS AND CONDITIONS OF CARRIAGE ARE SUBJECT TO CHANGE WITHOUT NOTICE; PROVIDED, THAT NO SUCH CHANGE SHALL APPLY TO A CONTRACT OF CARRIAGE AFTER THE CARRIAGE HAS COMMENCED.

(D) EFFECTIVE RULES, FARES AND CHARGES

ALL CARRIAGE OF PASSENGERS AND/OR BAGGAGE SHALL BE SUBJECT TO THE CARRIER'S RULES, REGULATIONS, AND TARIFFS IN EFFECT ON THE DATE OF COMMENCEMENT OF CARRIAGE COVERED BY THE FIRST FLIGHT COUPON OF THE TICKET.

(1) NOT USED

(2) IF, AFTER A TICKET HAS BEEN ISSUED AND BEFORE ANY PORTION THEREOF HAS BEEN USED, AN INCREASE IN THE FARES OR CHARGES APPLICABLE TO THE TRANSPORTATION COVERED BY THE TICKETS BECOMES EFFECTIVE, THE FULL AMOUNT OF SUCH INCREASE WILL BE COLLECTED FROM THE PASSENGER.

EXCEPTION 1:

(APPLICABLE TO AZ ONLY FOR TICKETS ISSUED FOR TRANSPORTATION TO OR FROM THE U.S.A.)

NO INCREASE WILL BE COLLECTED IN CASES WHERE THE TICKET HAS BEEN ISSUED PRIOR TO THE EFFECTIVE DATE AN INCREASE IN THE APPLICABLE FARE, PROVIDED:

(i) THE TICKET WAS ISSUED FOR A SPECIFIC FLIGHT AT THE FARE IN EFFECT ON THE DATE OF TICKET ISSUANCE (DETERMINED BY THE VALIDATION ON THE TICKET);

(ii) NEITHER CONFIRMED TICKETED RESERVATIONS INCLUDING ASSIGNED WEEK OF TRAVEL FOR BUDGET FARE TICKETS ARE CHANGED NOR TICKETS REISSUED AT THE PASSENGER'S REQUEST SUBSEQUENT TO THE EFFECTIVE DATE OF ANY INCREASE IN THE

APPLICABLE FARE;

(Iii) THIS PROVISION SHALL APPLY ONLY TO THE PASSENGER TO WHOM THE TICKET WAS
ORIGINALLY ISSUED.

(E) PERCENTAGE OF FARES OR CHARGES

WHEN RULES OR PROVISIONS IN THIS TARIFF, OR TARIFFS GOVERNED HEREBY, PROVIDE
FOR THE APPLICATION OF FARES AND CHARGES BASED UPON PERCENTAGES OF OTHER FARES
AND CHARGES, SUCH PROPORTIONATE FARES AND CHARGES WILL BE DETERMINED
IN ACCORDANCE WITH THE PERCENTAGE CONVERSION TABLE OF THIS TARIFF.

(F) REFERENCE TO TARIFFS, PAGES, RULES, ITEMS AND NOTES ARE CONTINUOUS AND INCLUDE
REVISIONS, SUPPLEMENTS THERETO AND REISSUES THEREOF.

(G) NO AGENT, SERVANT OR REPRESENTATIVE OF CARRIER HAS AUTHORITY TO ALTER, MODIFY OR
WAIVE ANY PROVISIONS OF THE CONTRACT OF CARRIAGE OR OF THIS TARIFF.

(H) NOT USED

(I) NOT USED

RULE 0025 REFUSAL TO TRANSPORT - LIMITATIONS OF CARRIER

CARRIER WILL REFUSE TO TRANSPORT, OR WILL REMOVE ANY PASSENGER AT ANY
POINT FOR ANY OF THE FOLLOWING REASONS:

GOVERNMENT REQUEST

(A) GOVERNMENT REQUESTS

GOVERNMENT REQUEST OR REGULATIONS - WHENEVER SUCH ACTION IS
NECESSARY TO COMPLY WITH ANY GOVERNMENT REGULATION, OR TO COMPLY
WITH ANY GOVERNMENT REQUEST FOR EMERGENCY TRANSPORTATION IN
CONNECTION WITH THE NATIONAL DEFENSE, OR WHENEVER SUCH ACTION IS
NECESSARY OR ADVISABLE BY REASON OR WEATHER OR OTHER CONDITIONS
BEYOND ITS CONTROL {INCLUDING BUT WITHOUT LIMITATION ACTS OF GOD, FORCE
MAJEURE, STRIKES, CIVIL COMMOTIONS, EMBARGOES, WARS, HOSTILITIES OR DISTURBANCES)
ACTUAL, THREATENED OR REPORTED.

SEARCH OF PASSENGERS

(B) SEARCH OF PASSENGER

SEARCH OF PASSENGER OR PROPERTY - WHEN A PASSENGER REFUSES TO PERMIT
SEARCH OF HIS PERSON OR PROPERTY FOR EXPLOSIVES OR A CONCEALED, DEADLY OR
DANGEROUS WEAPON OR ARTICLE.

PROOF OF IDENTITY

(C) PROOF OF IDENTITY

PROOF OF IDENTITY - WHEN A PASSENGER REFUSES ON REQUEST TO PRODUCE POSITIVE IDENTIFICATION.

NOTE: CARRIER SHALL HAVE THE RIGHT, BUT SHALL NOT BE pBLIGATED, TO REQUIRE POSITIVE IDENTIFICATION OF PERSONS PURCHASING TICKETS AND/OR PRESENTING A TICKET(S) FOR THE PURPOSE OF BOARDING AIRCRAFT.

ACROSS INT'L BOUNDARIES

(D) ACROSS INL'T BOUNDARIES

ACROSS INTERNATIONAL BOUNDARIES - WHEN A PASSENGER IS TRAVEL ACROSS ANY INTERNATIONAL BOUNDARY IF:

- (1) THE TRAVEL DOCUMENTS OF SUCH PASSENGER ARE NOT IN ORDER;
- (2) FOR ANY REASON, SUCH PASSENGER'S EMBARKATION FROM, TRANSIT THROUGH, OR ENTRY INTO ANY COUNTRY FROM, THROUGH, OR TO WHICH SUCH PASSENGER DESIRES TRANSPORTATION WOULD BE UNLAWFUL;
- (3) SUCH PASSENGER FAILS OR REFUSED TO COMPLY WITH THE RULES AND REGULATIONS OF THE CARRIER.

PASSENGER'S CONDUCT

(E) PASSENGER'S CONDUCT

(1) CARRIER WILL REFUSE TO CARRY, CANCEL THE RESERVED SPACE OR, OR REMOVE EN ROUTE ANY PASSENGER WHEN IN THE EXERCISE OF ITS REASONABLE DISCRETION, CARRIER DECIDES:

(A) THE PASSENGER, IN THE REASONABLE JUDGEMENT UNDER THE INFLUENCE OF INTOXICATING LIQUORS OR DRUGS (EXCEPT A MEDICAL PATIENT UNDER PROPER CARE), OR PASSENGER'S CONDUCT OR CONDITION IS OR HAS BEEN KNOWN TO BE ABUSIVE, OFFENSIVE, THREATENING, INTIMIDATING, VIOLENT, OR OTHERWISE DISORDERLY, AND THERE IS A POSSIBILITY IN THE PRUDENT JUDGMENT OF A RESPONSIBLE CARRIER EMPLOYEE THAT SUCH PASSENGER WOULD CAUSE DISRUPTION OR SERIOUS IMPAIRMENT TO THE PHYSICAL COMFORT AND SAFETY OF OTHER PASSENGERS OR CARRIER'S EMPLOYEES, INTERFERE WITH A CREW MEMBER IN THE PERFORMANCE OF HIS DUTIES ABOARD CARRIER'S AIRCRAFT, OR OTHERWISE

JEOPARDIZE SAFE AND ADEQUATE FLIGHT OPERATIONS.

(B) THE PASSENGER FAILS TO OBSERVE THE INSTRUCTIONS OF CARRIER.

(C) NOT USED

(2) CARRIER MAY REFUSE TO TRANSPORT OR MAY REMOVE AT ANY POINT ANY PASSENGER WHOSE BEHAVIOR IS INTERFERING OR HAS INTERFERED WITH THE SAFETY OR COMFORT OF ANY OTHER PASSENGER OR ANY CREW MEMBER. PASSENGERS SHALL DISCONTINUE ANY SUCH BEHAVIOR IMMEDIATELY UPON THE REQUEST OF A CREW MEMBER.

(A) CARRIER WILL ACCEPT THE DETERMINATION OF A PERSON WITH DISABILITY AS TO SELF-RELIANCE.

(3) IN THE FOLLOWING CATEGORIES REFUSAL OR REMOVAL OF PASSENGERS MAY BE NECESSARY FOR THE COMFORT AND SAFETY OF THEMSELVES OR OTHER PASSENGERS:

(A) PERSONS WHOSE CONDUCT IS DISORDERLY, ABUSIVE OR VIOLENT.

(B) PERSONS WHO ARE BAREFOOT.

(C) PERSONS WHO ARE UNABLE TO SIT IN THE SEAT WITH THE SEATBELT FASTENED.

(D) PERSONS WHO APPEAR TO BE INTOXICATED OR UNDER THE INFLUENCE OF DRUGS.

(E) PERSONS WHO HAVE AN OBVIOUS CONTAGIOUS DISEASE.

(F) PERSONS WHO HAVE AN OFFENSIVE ODOR SUCH AS FROM A DRAINING WOUND.

(G) PERSONS WHO ARE MENTALLY DERANGED OR MENTALLY INCAPACITATED.

HOWEVER, THE CARRIER WILL ACCEPT ESCORTED MENTAL PATIENTS UNDER THE FOLLOWING CONDITIONS:

(1) THE REQUESTING MEDICAL AUTHORITY FURNISHES ASSURANCE, IN WRITING, THAT AN ESCORTED MENTAL PATIENT CAN BE TRANSPORTED SAFELY.

(2) ONLY ONE ESCORTED MENTAL PATIENT WILL BE PERMITTED ON A FLIGHT.

(3) REQUEST FOR CARRIAGE IS MADE AT LEAST 48 HOURS BEFORE SCHEDULED DEPARTURE.

(4) ACCEPTANCE IS FOR ONLINE TRAVEL ONLY.

(S) THE ESCORT MUST ACCOMPANY THE ESCORTED PASSENGER AT ALL TIMES.

(H) PERSONS WHO WEAR OR HAVE ON OR ABOUT THEIR PERSON CONCEALED OR UNCONCEALED DEADLY OR DANGEROUS WEAPONS; PROVIDED, HOWEVER, THAT CARRIER WILL CARRY PASSENGERS WHO MEET THE QUALIFICATIONS AND CONDITIONS ESTABLISHED IN F.A.R. 108.00

{I) MANACLED PERSONS IN CUSTODY OF LAW ENFORCEMENT PERSONNEL OR PERSONS WHO HAVE RESISTED OR MAY REASONABLY BE BELIEVED TO BE CAPABLE OF RESISTING

ESCORTS.

(F) NOT USED RECOURSE OF PASSENGER

(G) RECOURSE OF PASSENGER THE SOLE RECOURSE OF ANY PERSON SO REFUSED CARRIAGE OR REMOVED EN ROUTE FOR ANY REASON SPECIFIED IN THE FOREGOING PARAGRAPHS OR IN RULE 20 OR 21 SHALL BE RECOVERY OF THE REFUND VALUE OF THE UNUSED PORTION OF HIS TICKET FROM THE CARRIER SO REFUSING OR REMOVING, AS PROVIDED IN RULE 90(D).

RULE 0028 TRANSPORT OF PERSONS WITH DISABILITIES DEFINITIONS

(A) DEFINITIONS

(1) AMBULATORY - A PERSON WHO IS ABLE TO MOVE ABOUT WITHIN AN AIRCRAFT UNASSISTED.

(2) NON-AMBULATORY - A PERSON WHO IS NOT ABLE TO MOVE ABOUT WITHIN AN AIRCRAFT UNASSISTED.

(3) SELF-RELIANT - A PERSON WHO IS INDEPENDENT, SELF-SUFFICIENT AND CAPABLE OF TAKING CARE OF ALL PHYSICAL NEEDS DURING FLIGHT, AND WHO REQUIRES NO SPECIAL OR UNUSUAL ON-BOARD ATTENTION BEYOND THAT AFFORDED TO THE GENERAL PUBLIC, EXCEPT THAT ASSISTANCE IN BOARDING AND DEPLANING MAY BE REQUIRED.

(4) NON-SELF-RELIANT - A PERSON WHO IS NOT SELF-RELIANT AS DEFINED ABOVE.

(5) DETERMINATION OF SELF-RELIANCE - ITA SPA AIRLINES WILL ACCEPT THE DETERMINATION OF A PERSON WITH A DISABILITY AS TO SELF-RELIANCE.

(6) WHEELCHAIR ATHLETE - A NON-AMBULATORY PERSON WITH UPPER BODY AND ARM DEVELOPMENT SUCH AS TO MAKE HIM/HER PHYSICALLY CAPABLE OF EXITING AN AIRCRAFT IN AN EMERGENCY WITH MINIMAL ASSISTANCE, AND WHO IS A MEMBER OF A BONA-FIDE SPORTS ORGANIZATION.

(7) RANDOM SEATING - THE ASSIGNMENT OF ANY PASSENGER SEAT ON THE MAIN DECK OF AN AIRCRAFT EXCEPT A SEAT IN A ROW OF SEATS AT AN EMERGENCY EXIT.

(8) PLANNED SEATING - THE ASSIGNMENT OF PASSENGER SEATS AT OR NEAR THE END OF AN EVACUATION LINE TO AN EXIT WHICH, IN GENERAL, WILL BE A FLOOR LEVEL EXIT.

(9) DISABILITY - MEANS A PHYSICAL, SENSORY DEVELOPMENTAL, MENTAL HEALTH OR MEDICAL FUNCTIONAL LIMITATION OR RESTRICTION THAT AFFECTS A PERSON IN SUCH A MANNER THAT SERVICES NOT USUALLY EXTENDED TO OTHER PASSENGERS ARE REQUIRED.

(10) ATTENDANT - MEANS A PERSON WHO TRAVELS WITH A PERSON WITH A DISABILITY TO PROVIDE A SERVICE RELATED TO A DISABILITY THAT IS NOT USUALLY PROVIDED BY ITA SPA AIRLINES STAFF.

(11) MOBILITY AID - INCLUDES WHEELCHAIRS, SCOOTERS, TRANSFER CHAIRS, WALKERS, CANES,

CRUTCHES AND BRACES, COMMUNICATION DEVICES, PROSTHESES OR MEDICAL DEVICES.

(12) PERSON WITH A DISABILITY - MEANS A PERSON WHO IS, HAS BEEN, OR WILL BE AN ITA SPA PASSENGER AND, BECAUSE OF A DISABILITY, REQUIRES SERVICES THAT ARE NOT USUALLY EXTENDED TO OTHER PASSENGERS, INCLUDING ASSISTANCE;

(A) WHEN MAKING TRAVEL ARRANGEMENTS;

(B) WHEN EMBARKING AND DISEMBARKING;

(C) ON BOARD AN AIRCRAFT OR RELATED VEHICLE, AND

(D) DURING ANY MOVEMENT BETWEEN FACILITIES IN THE TERMINAL OR ON THE GROUND THAT INVOLVE TRANSPORTATION-RELATED SERVICES.

(13) SERVICE ANIMAL- MEANS AN ANIMAL REQUIRED BY A PERSON WITH A DISABILITY FOR ASSISTANCE AND CERTIFIED, IN WRITING, AS HAVING BEEN TRAINED TO ASSIST A PERSON WITH A DISABILITY BY A PROFESSIONAL SERVICE ANIMAL INSTITUTION.

(14) TRANSPORTATION-RELATED SERVICES INCLUDES PASSENGER SECURITY SCREENING BAGGAGE HANDLING, CAR RENTAL, PUBLIC PARKING, AND ALL GROUND TRANSPORTATION FROM THE TERMINAL. ACCEPTANCE OF DISABLED PERSONS

(B) ACCEPTANCE OF PERSONS WITH DISABILITIES

(1) ITA SPA AIRLINES WILL ACCEPT FOR CARRIAGE ANY PASSENGER WHOSE MENTAL OR PHYSICAL CONDITION IS SUCH AS TO RENDER HIM/HER INCAPABLE OF CARING FOR HIM/HERSELF WITHOUT ASSISTANCE, PROVIDED:

(A) S/HE IS ACCOMPANIED BY AN ATTENDANT WHO WILL BE RESPONSIBLE FOR CARING FOR THE PASSENGER ENROUTE, AND

(B) WITH THE CARE OF SUCH ATTENDANT, S/HE WILL NOT REQUIRE ATTENTION OR ASSISTANCE BEYOND THAT USUALLY PROVIDED BY ITA SPA EMPLOYEES, OR

(C) ANY ASSISTANCE REQUIRED BY THE PASSENGER AS OUTLINED IN PARAGRAPH (I) BELOW.

(D) ITA SPA AIRLINES WILL ACCEPT THE DETERMINATION OF A PERSON WITH DISABILITY AS TO SELF-RELIANCE.

(2) (A) PERSONS WITH DISABILITIES WILL BE ACCEPTED FOR TRANSPORTATION AS OUTLINED IN THE FOLLOWING:

DISABILITY ASSISTANCE

REQUIRED

BLIND NO

DEAF NO

BLIND AND DEAF YES

PERSON WITH A MENTAL/

INTELLECTUAL DISABILITY/

SELF-RELIANT YES

PERSON WITH A MENTAL/

INTELLECTUAL DISABILITY/

NON-SELF-RELIANT NO

AMBULATORY/SELF-RELIANT NO

AMBULATORY/NON-SELF-RELIANT YES

NOTE: (APPLICABLE TO THE ABOVE DISABILITY)

MAXIMUM NUMBERS PER FLIGHT: NO LIMIT

NON-AMBULATORY/NON-SELF RELIANT SEE CHART BELOW

NON-AMBULATORY/SELF-RELIANT SEE CHART BELOW

(B) CARRIER SHALL IMPOSE NUMERICAL LIMITS ON THE

NUMBER OF NON-AMBULATORY PASSENGERS PER AIRCRAFT.

AVAILABLE SERVICES MUST BE CHECKED WITH THE CARRIER DEDICATED

CALL CENTER NUMBERS.

NOTE 1: NOT USED.

NOTE 2: WCHC PASSENGERS MUST BE ATTENDED AND

MUST BE INCLUDED IN COMPUTING THE TOTAL

ALLOWABLE IN PLANNED AND RANDOM SEATING.

NOTE 3: PLANNED SEATING WILL BE IN ACCORDANCE

WITH TRANSPORT CANADA GUIDELINES AND

PUBLISHED IN THE AIRLINE'S TARIFFS.

(3) ITA SPA AIRLINES RESERVES THE RIGHT TO REQUIRE MEDICAL CLEARANCE FROM COMPANY

MEDICAL AUTHORITIES IF TRAVEL INVOLVES ANY UNUSUAL RISK OR HAZARD TO THE PASSENGER OR TO

OTHER PERSONS (INCLUDING, IN CASES OF PREGNANT PASSENGERS, UNBORN CHILDREN).

SEATING RESTRICTIONS

(C) SEATING RESTRICTIONS

PERSONS WITH DISABILITIES WILL NOT BE PERMITTED TO OCCUPY SEATS IN DESIGNATED EMERGENCY

EXIT ROWS ON ANY AIRCRAFT.

RESERVATIONS

(D) RESERVATIONS

(1) RESERVATIONS AND REQUESTS FOR ADDITIONAL SERVICES PER PARAGRAPH (1)(1) OF THIS RULE SHOULD BE MADE AT LEAST 48 HOURS IN ADVANCE OF DEPARTURE SO THAT ARRANGEMENTS CAN BE MADE. ITA SPA AIRLINES WILL MAKE EVERY EFFORT TO ASSIST PASSENGERS WHO FAIL TO MAKE RESERVATIONS 48 HOURS IN ADVANCE.

(2) ITA SPA AIRLINES WILL, UPON REQUEST WHEN RESERVATIONS ARE BEING MADE, DESCRIBE THE SERVICES AVAILABLE UNDER THIS RULE TO PERSONS WITH DISABILITIES AND CONFIRM IN WRITING THE SERVICES REQUESTED BY THE PASSENGER.

FARES FOR DISABLED PRSNS

(E) FARES FOR PERSONS WITH DISABILITIES PASSENGERS WITH DISABILITIES MAY TRAVEL VIA ANY FARE TYPE OFFERED SUBJECT TO THE GOVERNING RULES FOR THE FARE TYPE BEING USED.

ACC. OF MOBILITY AIDS - 76

(F) ACCEPTANCE OF MOBILITY AIDS

(1) ITA SPA AIRLINES WILL CARRY MOBILITY AIDS AS DEFINED IN PARAGRAPH (A) ABOVE AS PRIORITY CHECKED BAGGAGE WITHOUT CHARGE AND IN ADDITION TO THE FREE BAGGAGE ALLOWANCE. EXCEPTION: IF AN AIRCRAFT HAS LESS THAN 60 SEATS AND ITS DESIGN DOES NOT PERMIT THE CARRIAGE OF THESE AIDS, ITA SPA AIRLINES WILL INFORM THE PASSENGER ABOUT ALTERNATIVE TRANSPORTATION ARRANGEMENTS AVAILABLE FOR THESE AIDS.

(2) IN ADDITION TO THE ABOVE, WHERE SPACE PERMITS, ONE MANUALLY OPERATED FOLDING WHEELCHAIR PER FLIGHT MAY BE STORED IN THE PASSENGER CABIN WITHOUT CHARGE.

SERVICE ANIMALS

(G) SERVICE ANIMALS

SEE RULE 118 (E)(6).

REFUSAL TO TRANSPORT

(H) REFUSAL TO TRANSPORT/REFUNDS

ITA SPA AIRLINES IS NOT LIABLE FOR ITS REFUSAL TO TRANSPORT ANY PASSENGER OR FOR ITS REMOVAL OF ANY PASSENGER IN ACCORDANCE WITH THIS RULE, HOWEVER, AT THE REQUEST OF THE PASSENGER, A REFUND WILL BE ISSUED IN ACCORDANCE WITH NORMAL PROCEDURES. SERVICES FOR DISABLED PRSN

(I) SERVICES TO BE PROVIDED TO PERSONS WITH DISABILITIES

(1) ASSISTANCE WILL BE PROVIDED TO PERSONS WITH DISABILITIES AS SHOWN BELOW WHEN

REQUESTED AT LEAST 48 HOURS PRIOR TO DEPARTURE. A REASONABLE EFFORT WILL BE MADE TO ACCOMMODATE REQUESTS NOT MADE WITHIN THIS TIME LIMIT.

(A) REGISTRATION AT THE CHECK-IN COUNTER;

(B) PROCEEDING TO THE BOARDING AREA, BOARDING, DEPLANING, STOWING AND RETRIEVING or CHECKED AND CARRY-ON BAGGAGE;

(C) OTHER THAN BY CARRYING, IN MOVING TO/FROM AN AIRCRAFT WASHROOM, INCLUDING ASSISTING A PASSENGER IN USING AN ON-BOARD WHEELCHAIR WHERE ONE IS AVAILABLE;

(D) SERVING REGULAR AND SPECIAL MEALS WHERE AVAILABLE AND PROVIDING LIMITED ASSISTANCE WITH SUCH MEALS, INCLUDING CUTTING OF LARGE FOOD PORTIONS, OPENING OF PACKAGING, IDENTIFYING OBJECTS;

(E) INQUIRING PERIODICALLY DURING FLIGHT ABOUT A PASSENGER'S NEEDS;

(F) TRANSFERRING A PERSON WITH A DISABILITY BETWEEN MOBILITY AIDS, OR BETWEEN A MOBILITY AID AND AN AIRCRAFT SEAT;

(G) IN PROCEEDING TO THE GENERAL PUBLIC AREA OR, WHERE A PERSON WITH A DISABILITY IS CHANGING TO A FLIGHT OF ANOTHER CARRIER WITHIN THE SAME TERMINAL, TO A REPRESENTATIVE OF THE RECEIVING CARRIER,

(2) IN ADDITION TO THE ABOVE SERVICES OR WHICH 48 HOURS NOTICE IS REQUESTED, THE FOLLOWING ADDITIONAL SERVICES SHALL BE PROVIDED TO A PERSON WITH A DISABILITY, REGARDLESS OF NOTICE RECEIVED:

(A) INQUIRING PERIODICALLY ABOUT THE NEEDS OF A PASSENGER WHO IS NOT INDEPENDENTLY MOBILE WHILE AWAITING A FLIGHT, AFTER CHECK-IN, OR WHILE IN TRANSIT BETWEEN FLIGHTS;

(B) COOPERATING WITH ANOTHER CARRIER IF A PERSON WHO HAS REQUESTED A SERVICE HAS TO TRAVEL WITH THAT OTHER CARRIER DUE TO A FLIGHT CANCELLATION OR THE SUBSTITUTION BY THE ORIGINAL AIR CARRIER OF AN AIRCRAFT THAT HAS FEWER THAN 30 SEATS;

(C) NOTIFICATION TO THE PASSENGER OF THE MOST ACCESSIBLE SEATS PRIOR TO ASSIGNING A SEAT, AND, WHERE POSSIBLE, ENSURING THAT ACCESSIBLE SEATS ARE THE LAST ONES ASSIGNED TO PERSONS WITHOUT DISABILITIES.

(D) ADVANCE SEAT SELECTION REGARDLESS OF FARE PAID.

RULE 0040 TAXES

ANY TAX OR OTHER CHARGE IMPOSED BY GOVERNMENT AUTHORITY AND COLLECTABLE FROM A PASSENGER WILL BE IN ADDITION TO THE PUBLISHED FARES AND CHARGES, EXCEPT THAT TRANSIT TAXES AT CONNECTING POINTS MAY BE ABSORBED UNDER THE CONDITIONS INDICATED IN RULE 35,

PARAGRAPH (A)(2)(A) AND (B), PROVIDED ALSO THAT SUCH TRANSIT TAX IS NOT APPLICABLE TO SUCH SERVICE.

RULE 0045 ADMINISTRATIVE FORMALITIES

THE PASSENGER MUST HOLD THE NECESSARY TRAVEL DOCUMENTS AND MUST COMPLY WITH LAWS, REGULATIONS, ORDERS, RULES, AND CONDITIONS EMANATED BY THE COUNTRY OF DEPARTURE, DESTINATION, OR TRANSIT. THEREFORE, HE/SHE WILL HAVE NO RIGHT TO ANY DAMAGES OR REFUND FROM THE CARRIER DUE TO CONSEQUENCES DERIVING FROM THE LACK OR FALSITY OF SUCH DOCUMENTS OR VISAS OR FROM THE INFRINGEMENT OF SUCH LAWS, REGULATIONS, ORDERS, RULES, AND CONDITIONS .

SUBJECT TO THE TERMS OF ART. IX POINT 9 ABOVE, THE PASSENGER UNDERTAKES TO REIMBURSE THE CARRIER FOR ALL SUMS PAID OR DEPOSITED AND FOR ALL EXPENSES INCURRED DUE TO THE LACK OR FALSITY OF REQUIRED DOCUMENTS OR DUE TO THE FAILURE TO COMPLY WITH LAWS, REGULATIONS, ORDERS, RULES AND CONDITIONS EMANATED BY THE COUNTRY OF DEPARTURE, DESTINATION, OR TRANSIT. FOR SUCH PAYMENTS, THE CARRIER MAY USE ANY OTHER SUM THAT THE PASSENGER HAS PAID FOR CARRIAGES NOT YET PERFORMED OR FOR ANY OTHER REASON. THE PASSENGER UNDERTAKES TO SHOW THE CARRIER ALL DOCUMENTS REQUIRED BY THE LAWS, REGULATIONS, ORDERS AND RULES OF THE COUNTRY OF DEPARTURE, TRANSIT, AND DESTINATION, AND MUST MAKE CERTAIN THAT THEY ARE IN ORDER.

THE PASSENGER ALSO UNDERTAKES TO ALLOW THE CARRIER TO MAKE A COPY OF SUCH DOCUMENTS FOR PURPOSES OF COMPLYING WITH NATIONAL, INTERNATIONAL, AND FOREIGN IMMIGRATION LAWS . THE CARRIER GUARANTEES THAT THE DATA CONTAINED THEREIN WILL BE PROCESSED IN CONFORMITY TO LAWS AND GOVERNMENT REGULATIONS FOR THE PROTECTION OF PRIVACY. THE PASSENGER WHO LACKS THE ABOVE -MENTIONED DOCUMENTS OR WHO PRESENTS DOCUMENTS THAT ARE NOT IN ORDER WILL LOSE HIS/HER RIGHT TO CARRIAGE.

WHENEVER A PASSENGER IS DENIED ENTRY IN A COUNTRY, SUCH PAS - SENDER MUST REIMBURSE THE CARRIER FOR ANY AND ALL FINES OR OTHER MONEY-PENALTIES ISSUED, AS WELL AS ALL COSTS AND EXPENSES INCURRED AS A RESULT OF SUCH DENIED ENTRY.

MOREOVER, THE PASSENGER WILL NOT HAVE ANY RIGHT TO A REFUND OF AMOUNTS PAID FOR CARRIAGE TO THE PLACE OF DENIED ENTRY OR EXPULSION. THE PASSENGER IS OBLIGED TO SUBMIT HIMSELF OR HERSELF TO ALL ORDINARY SECURITY CHECKS LEGITIMATELY CONDUCTED BY COMPETENT AUTHORITIES, BY OTHER AUTHORISED PARTIES, OR BY THE CARRIER.

IN CASE OF PHYSICAL HARM TO THE PASSENGER OR DAMAGE TO HIS/HER BAGGAGE CAUSED BY

EQUIPMENT USED FOR SECURITY CHECKS NOT CONDUCTED DIRECTLY BY THE CARRIER OR NOT MANAGED BY IT, THE PASSENGER WILL NOT HAVE ANY RIGHT TO DAMAGES FROM THE CARRIER UNLESS ITS FAULT IS DULY PROVED. THE PASSENGER ALSO UNDERTAKES TO PERMIT INSPECTIONS OF HIS/HER PERSON AND BAGGAGE BY CUSTOMS OFFICERS, AS WELL AS BY OTHER GOVERNMENTAL AUTHORITIES OR COMPETENT PARTIES, INCLUDING ON REQUEST OF THE CARRIER, IF BASED ON OBJECTIVE REASONS OF SECURITY.

THE PASSENGER WILL NOT HAVE ANY RIGHT TO DAMAGES FROM THE CARRIER FOR ANY HARM TO HIS/HER PERSON OR DAMAGE TO HIS/HER BAGGAGE DURING THE INSPECTIONS REFERRED TO ABOVE, UNLESS CARRIER'S FAULT IS DULY PROVED.

THE PASSENGER WILL NOT HAVE ANY RIGHT TO CARRIAGE IF HE/SHE OPPOSES SUCH INSPECTIONS.

RULE 0055 LIABILITY OF CARRIERS

(A) SUCCESSIVE CARRIERS CARRIAGE TO BE PERFORMED UNDER ONE TICKET OR UNDER A TICKET AND ANY CONJUNCTION TICKET ISSUED IN CONNECTION THEREWITH BY SEVERAL SUCCESSIVE CARRIERS IS REGARDED AS A SINGLE OPERATION.

(B) LAWS AND PROVISIONS APPLICABLE

(1) CARRIAGE HEREUNDER IS SUBJECT TO THE RULES RELATING TO LIABILITY ESTABLISHED BY THE APPLICABLE CONVENTION UNLESS SUCH CARRIAGE IS NOT "INTERNATIONAL CARRIAGE" AS DEFINED BY THE CONVENTION.

(2) TO THE EXTENT NOT IN CONFLICT WITH THE PROVISIONS OF PARAGRAPH (1) ABOVE, ALL CARRIAGE HEREUNDER AND OTHER SERVICES PERFORMED BY EACH CARRIER ARE SUBJECT TO:

(A) APPLICABLE LAWS (INCLUDING NATIONAL LAWS IMPLEMENTING THE CONVENTION OR EXTENDING THE RULES OF THE CONVENTION TO CARRIAGE WHICH IS NOT "INTERNATIONAL CARRIAGE" AS DEFINED IN THE CONVENTION), GOVERNMENT REGULATIONS, ORDERS, AND REQUIREMENTS;

(B) PROVISIONS SET FORTH IN THE PASSENGER'S TICKET;

(C) APPLICABLE TARIFFS; AND

(D) EXCEPT IN TRANSPORTATION BETWEEN A PLACE IN THE UNITED STATES AND ANY PLACE OUTSIDE THEREOF AND ALSO BETWEEN A PLACE IN CANADA AND ANY PLACE OUTSIDE THEREOF, CONDITIONS OF CARRIAGE, REGULATIONS AND TIMETABLES (BUT NOT THE TIMES OF DEPARTURE AND ARRIVAL THEREIN SPECIFIED) OF CARRIER, WHICH MAY BE INSPECTED AT ANY OF ITS OFFICES AND AT AIRPORTS FROM WHICH IT OPERATES REGULAR SERVICES.

{3} CARRIER'S NAME MAY BE ABBREVIATED IN THE TICKET, THE FULL NAME AND ITS

ABBREVIATION BEING SET FORTH IN CARRIER'S TARIFFS, AND CARRIER'S ADDRESS SHALL BE THE AIRPORT OF DEPARTURE SHOWN OPPOSITE THE FIRST ABBREVIATION OF CARRIER'S NAME IN THE TICKET, AND FOR THE PURPOSE OF THE CONVENTION THE AGREED STOPPING PLACES (WHICH MAY BE ALTERED BY CARRIER IN CASE OF NECESSITY) ARE THOSE PLACES, EXCEPT THE PLACE OF DEPARTURE AND THE PLACE OF DESTINATION SET FORTH IN THE TICKET AND ANY CONJUNCTION THEREWITH, AS SHOWN IN CARRIER'S TIMETABLE AS SCHEDULED STOPPING PLACES ON THE PASSENGER'S ROUTE. A LIST GIVING THE FULL NAME AND ABBREVIATION OF EACH CARRIER IN THIS TARIFF IS PROVIDED AT THE FRONT OF THIS TARIFF. (LIMITATION OF LIABILITY EXCEPT AS THE APPLICABLE CONVENTION OR OTHER APPLICABLE LAW MAY OTHERWISE REQUIRE

(1) CARRIER IS NOT LIABLE FOR ANY DEATH, INJURY, DELAY, LOSS, OR OTHER DAMAGE OF WHATSOEVER NATURE (HEREINAFTER IN THIS TARIFF COLLECTIVELY REFERRED TO AS "DAMAGE") TO PASSENGERS OR UNCHECKED BAGGAGE ARISING OUT OF OR IN CONNECTION WITH CARRIAGE OR OTHER SERVICES PERFORMED BY CARRIER INCIDENTAL THERETO, UNLESS SUCH DAMAGE IS CAUSED BY THE NEGLIGENCE OF CARRIER.

(2) UNDER NO CIRCUMSTANCES WILL THE CARRIER BE LIABLE FOR THE LOSS, DELAY OR ;

DAMAGE TO UNCHECKED BAGGAGE OR CABIN BAGGAGE NOT ATTRIBUTED TO THE NEGLIGENCE OF THE CARRIER. ASSISTANCE RENDERED TO THE PASSENGER BY CARRIER'S EMPLOYEES IN LOADING, UNLOADING, OR TRANS SHIPPING UNCHECKED BAGGAGE OR CABIN BAGGAGE SHALL BE CONSIDERED AS GRATUITOUS SERVICE TO THE PASSENGER.

(3) CARRIER IS NOT LIABLE FOR ANY DAMAGE DIRECTLY AND SOLELY ARISING OUT OF ITS COMPLIANCE WITH ANY LAWS, GOVERNMENT REGULATIONS, ORDERS, OR REQUIREMENTS OR FROM FAILURE OF PASSENGER TO COMPLY WITH SAME, OR OUT OF ANY CAUSE BEYOND CARRIER'S CONTROL.

(4) THE CARRIER SHALL AVAIL ITSELF OF THE LIMITATION OF LIABILITY PROVIDED IN THE CONVENTION FOR THE UNIFICATION OF CERTAIN RULES RELATING TO INTERNATIONAL CARRIAGE BY AIR, SIGNED AT WARSAW, OCTOBER 12, 1929 OR PROVIDED IN THE SAID CONVENTION AS AMENDED BY THE PROTOCOL SIGNED AT THE HAGUE SEPTEMBER 28, 1955. IN ACCORDANCE WITH ARTICLE 22(1) OF SAID CONVENTION, OR SAID CONVENTION AS AMENDED BY SAID PROTOCOL, THE CARRIER AGREES THAT, AS TO ALL INTERNATIONAL TRANSPORTATION BY THE CARRIER AS DEFINED IN THE SAID

CONVENTION OR SAID CONVENTION AS AMENDED BY SAID PROTOCOL, WHICH,
ACCORDING TO THE CONTRACT OF CARRIAGE, INCLUDES A POINT IN THE IN THE UNITED
STATES OF AMERICA AS A POINT OF ORIGIN, POINT OF DESTINATION, OR AGREED
STOPPING PLACE:

(A) THE CARRIER SHALL NOT INVOKE THE LIMITATION OF LIABILITY IN ARTICLE 22(1) OF THE
SAID CONVENTION OR THE SAID CONVENTION AS AMENDED BY THE SAID PROTOCOL AS TO ANY
CLAIM FOR RECOVERABLE COMPENSATORY DAMAGES ARISING UNDER ARTICLE 17 OF THE: SAID
CONVENTION OR SAID CONVENTION AS AMENDED BY THE HAGUE PROTOCOL

(B) THE CARRIER SHALL NOT, WITH RESPECT TO ANY CLAIM ARISING OUT OF THE DEATH,
WOUNDING, OR OTHER BODILY INJURY OF A PASSENGER, AVAIL ITSELF OF ANY DEFENSE UNDER
ARTICLE 20(1) OF SAID CONVENTION OR SAID CONVENTION AMENDED BY SAID PROTOCOL
WITH RESPECT TO THAT PORTION OF SUCH CLAIMS WHICH DOES NOT EXCEED 128,821 SDR
(SPECIAL DRAWING RIGHTS). NOTHING HEREIN SHALL BE DEEMED TO AFFECT THE RIGHTS AND
LIABILITIES OF THE CARRIER WITH REGARD TO ANY CLAIM BROUGHT BY, OR ON BEHALF OF, OR
IN RESPECT OF, ANY PERSON WHO WILLFULLY CAUSED DAMAGE WHICH RESULTED IN DEATH,
WOUNDING OR OTHER BODILY INJURY OF A PASSENGER.

(C) EXCEPT AS PROVIDED IN PARAGRAPHS (A) AND (B) HEREOF, CARRIER RESERVES ALL
DEFENSES AVAILABLE UNDER THE APPLICABLE CONVENTION TO ANY SUCH CLAIM. WITH
RESPECT TO THIRD PARTIES, CARRIER ALSO RESERVES ALL RIGHTS OF RECOURSE AGAINST ANY
OTHER PERSON, INCLUDING WITHOUT LIMITATION, RIGHTS OF CONTRIBUTION AND
INDEMNITY.

(D) NEITHER THE WAIVER OF LIMITS NOR THE WAIVER OF DEFENSES SHALL BE APPLICABLE IN
RESPECT OF CLAIMS MADE BY PUBLIC SOCIAL INSURANCE OR SIMILAR BODIES (EXCEPT WITH
RESPECT TO ANY SUCH BODIES LOCATED IN THE UNITED STATES) HOWEVER ASSERTED. SUCH
CLAIMS SHALL BE SUBJECT TO THE LIMIT IN ARTICLE 22(1) AND THE DEFENSES IN ARTICLE 20 OF
SAID CONVENTION OR SAID CONVENTION AS AMENDED BY SAID PROTOCOL.

(5) IN ANY EVENT LIABILITY OF CARRIER FOR DELAY OF A PASSENGER SHALL NOT
EXCEED 5,346 SOR.

(6) ANY LIABILITY OF CARRIER FOR CHECKED OR UNCHECKED BAGGAGE OR OTHER
PROPERTY OF A PASSENGER WHOSE BAGGAGE OR OTHER PROPERTY WAS DESTROYED,
LOST, DAMAGED OR DELAYED IS LIMITED TO 1,288 SORS UNLESS A HIGHER VALUE IS
DECLARED IN ADVANCE AND ADDITIONAL CHARGES ARE PAID PURSUANT TO CARRIER'S

TARIFF. IN THAT EVENT, THE LIABILITY OF CARRIER SHALL BE LIMITED TO SUCH HIGHER DECLARED VALUE. IN NO CASE SHALL CARRIER'S LIABILITY EXCEED THE ACTUAL LOSS SUFFERED BY THE PASSENGER WHOSE BAGGAGE OR OTHER PROPERTY WAS DESTROYED, LOST, DAMAGED OR DELAYED. ALL CLAIMS ARE SUBJECT TO PROOF OF AMOUNT OF LOSS.

(7) CARRIER IS NOT LIABLE FOR DAMAGE TO A PASSENGER'S BAGGAGE CAUSED BY PROPERTY CONTAINED IN THE PASSENGER'S BAGGAGE. ANY PASSENGER WHOSE PROPERTY CAUSED DAMAGE TO ANOTHER PASSENGER'S BAGGAGE SHALL INDEMNIFY CARRIER FOR ALL LOSSES AND EXPENSES INCURRED BY CARRIER AS A RESULT THEREOF.

(8) ITEMS THAT ARE FRAGILE, PERISHABLE OR OF SPECIAL VALUE MUST NOT BE INCLUDED IN CHECKED BAGGAGE. IF ANY OF THESE ITEMS, OR ANY OTHER ITEMS FORBIDDEN UNDER THESE TARIFFS, ARE INCLUDED IN CHECKED BAGGAGE, CARRIER WILL NOT BE LIABLE FOR ANY LOSS OR DAMAGE TO THEM EXCEPT AS PROVIDED FOR BY THE MONTREAL CONVENTION. THESE ITEMS INCLUDE MONEY, JEWELRY, PRECIOUS METALS, COMPUTERS, PERSONAL ELECTRONIC DEVICES, SHARE CERTIFICATES, BONDS AND OTHER VALUABLE DOCUMENTS. IN THE EVENT OF ANY CLAIM FOR DESTRUCTION, LOSS, DAMAGE OR DELAY CARRIER MAY AVAIL ITSELF OF ALL DEFENSES, INCLUDING THE DEFENSE OF CONTRIBUTORY NEGLIGENCE SPECIFIED IN ARTICLE 21 OF THE WARSAW CONVENTION OR SAID CONVENTION AS AMENDED BY THE HAGUE PROTOCOL OR IN ARTICLE 20 OF THE MONTREAL CONVENTION.

(9) CARRIER MAY REFUSE TO ACCEPT ANY ARTICLES THAT DO NOT CONSTITUTE BAGGAGE AS SUCH TERM IS DEFINED IN CARRIER'S TARIFFS, BUT IF DELIVERED TO AND RECEIVED BY CARRIER, SUCH ARTICLES SHALL BE DEEMED TO BE WITHIN THE BAGGAGE VALUATION AND LIMIT OF LIABILITY, AND SHALL BE SUBJECT TO THE PUBLISHED RATES AND CHARGES OF CARRIER.

(10) CARRIER SHALL NOT BE LIABLE IN ANY EVENT FOR ANY CONSEQUENTIAL OR SPECIAL DAMAGES ARISING FROM CARRIAGE SUBJECT TO THIS TARIFF, WHETHER OR NOT CARRIER HAD KNOWLEDGE THAT SUCH DAMAGE MIGHT BE INCURRED, NOR SHALL CARRIER BE LIABLE FOR EXEMPLARY OR PUNITIVE DAMAGES ARISING THEREFROM.

(11) WHENEVER THE LIABILITY OF CARRIER IS EXCLUDED OR LIMITED UNDER ITS TARIFFS, SUCH EXCLUSION OR LIMITATION SHALL APPLY TO EMPLOYEES, AGENTS, SERVANTS OR REPRESENTATIVES OF CARRIER AND ALSO ANY CARRIER WHOSE AIRCRAFT IS USED FOR CARRIAGE AND ITS EMPLOYEES, AGENTS, SERVANTS OR REPRESENTATIVES.

(12) THE OWNER OF A PET SHALL BE RESPONSIBLE FOR COMPLIANCE WITH ALL GOVERNMENTAL REGULATIONS AND RESTRICTIONS, INCLUDING FURNISHING VALID HEALTH AND RABIES VACCINATION CERTIFICATES WHEN REQUIRED. CARRIER WILL NOT BE LIABLE FOR LOSS OR EXPENSE DUE TO THE PASSENGER'S FAILURE TO COMPLY WITH THIS PROVISION, AND CARRIER WILL NOT BE RESPONSIBLE IF ANY PET IS REFUSED PASSAGE INTO OR THROUGH ANY COUNTRY, STATE OR TERRITORY.

(D) LIABILITY - SERVICES OF OTHER AIRLINES

(1) A CARRIER ISSUING A TICKET OR CHECKING BAGGAGE FOR CARRIAGE OVER THE LINES OF OTHERS DOES SO ONLY AS AGENT.

(2) LIABILITY OF CARRIER FOR DAMAGES SHALL BE LIMITED TO OCCURRENCES ON ITS OWN LINE, EXCEPT IN THE CASE OF CHECKED BAGGAGE AS TO WHICH THE PASSENGER ALSO HAS A RIGHT OF ACTION AGAINST THE FIRST OR LAST CARRIER.

(E) TIME LIMITATION ON CLAIMS AND ACTIONS

(1) NO ACTION SHALL LIE IN THE CASE OF DAMAGE TO BAGGAGE UNLESS THE PERSON ENTITLED TO DELIVERY COMPLAINS TO THE CARRIER FORTHWITH AFTER THE DISCOVERY OF THE DAMAGE AND, AT THE LATEST, WITHIN SEVEN (7) DAYS FROM THE DATE OF RECEIPT, AND IN THE CASE OF DELAY OR LOSS, UNLESS THE COMPLAINT IS MADE AT THE LATEST WITHIN TWENTY-ONE (21) DAYS FROM THE DATE ON WHICH THE BAGGAGE HAS BEEN PLACED AT HIS DISPOSAL (IN THE CASE OF DELAY) OR SHOULD HAVE BEEN PLACED AT HIS DISPOSAL (IN THE CASE OF LOSS). EVERY COMPLAINT MUST BE IN WRITING AND DISPATCHED WITHIN THE TIMES AFORESAID. WHERE CARRIAGE IS NOT "INTERNATIONAL CARRIAGE" AS DEFINED IN THE CONVENTION, FAILURE TO GIVE NOTICE SHALL NOT BE A BAR TO SUIT WHERE CLAIMANT PROVES THAT:

(A) NOTICE WAS NOT GIVEN DUE TO FRAUD ON THE PART OF CARRIER.

(2) ANY RIGHT TO DAMAGES AGAINST CARRIER SHALL BE EXTINGUISHED UNLESS AN ACTION IS BROUGHT WITHIN TWO (2) YEARS RECKONED FROM THE DATE OF ARRIVAL AT THE DESTINATION OR FROM THE DATE ON WHICH THE AIRCRAFT OUGHT TO HAVE ARRIVED, OR FROM THE DATE ON WHICH THE CARRIAGE STOPPED.

(F) OVERRIDING LAW, MODIFICATION AND WAIVER

(1) OVERRIDING LAW

IN SO FAR AS ANY PROVISION CONTAINED OR REFERRED TO IN THE TICKET OR IN THIS TARIFF MAY BE CONTRARY TO A LAW, GOVERNMENT REGULATION, ORDER OR REQUIREMENT WHICH SEVERALLY CANNOT BE WAIVED BY AGREEMENT OF THE PARTIES, SUCH PROVISIONS SHALL REMAIN APPLICABLE

AND BE CONSIDERED AS PART OF THE CONTRACT OF CARRIAGE TO THE EXTENT ONLY THAT IT IS NOT OVER-RIDDEN THEREBY. THE INVALIDITY OF ANY PROVISION SHALL NOT AFFECT ANY OTHER PART.

(2) MODIFICATION AND WAIVER

NO EMPLOYEE, AGENT, SERVANT OR REPRESENTATIVE OF CARRIER HAS AUTHORITY TO ALTER, MODIFY OR WAIVE ANY PROVISIONS OF THE CONTRACT OF CARRIAGE OR OF THIS TARIFF.

(3) FOR THE PURPOSE OF INTERNATIONAL CARRIAGE

GOVERNED BY THE MONTREAL CONVENTION, THE LIABILITY RULES SET OUT IN THE MONTREAL CONVENTION ARE FULLY INCORPORATED HEREIN AND SHALL SUPERSEDE AND PREVAIL OVER ANY PROVISIONS OF THIS TARIFF WHICH MAY BE INCONSISTENT WITH THOSE RULES.

(4) FOR DELAYS, CANCELLATIONS AND DENIED BOARDING,

THE CARRIER WILL PROVIDE COMPENSATION ONLY IN THE EVENT AND TO THE EXTENT REQUIRED BY ANY LAW WHICH MAY APPLY AND OTHERWISE SUBJECT TO THE APPLICABLE LIMITATIONS OF THIS TARIFF.

RULE 0060 RESERVATIONS

IF A PASSENGER DOES NOT USE A RESERVATION ON A FLIGHT WITHOUT FIRST NOTIFYING THE CARRIER, THE CARRIER MAY CANCEL THE RESERVATIONS FOR INTERMEDIATE OR RETURN FLIGHTS. ON THE OTHER HAND, IF THE PASSENGER GIVES THE CARRIER TIMELY NOTICE, THE CARRIER WILL NOT CANCEL THE RESERVATIONS FOR INTERMEDIATE OR RETURN FLIGHTS.

LIKEWISE, IF THE CARRIER REQUESTS CONFIRMATION AND THE PASSENGER DOES NOT CONFIRM, THE CARRIER MAY CANCEL THE RESERVATIONS FOR INTERMEDIATE OR RETURN FLIGHTS. NEVERTHELESS, IF THE PASSENGER GIVES THE CARRIER TIMELY NOTICE THAT HE/SHE IS STILL INTERESTED IN UTILISING THE INTERMEDIATE OR RETURN FLIGHTS, AND SUBJECT TO AVAILABILITY OF SEATING ON THE AIRCRAFT, THE CARRIER WILL RESTORE THE RESERVATION AND PROVIDE CARRIAGE FOR THE PASSENGER. IF SEATING IS NOT AVAILABLE ON THE DATE CHOSEN BY THE PASSENGER, THE CARRIER WILL DO EVERYTHING POSSIBLE TO CARRY THE PASSENGER TO THE NEXT DESTINATION OR THE FINAL DESTINATION ON THE NEXT FLIGHT ON WHICH SEATING IS AVAILABLE.

5.6. THROUGH ITS RESERVATION OPERATIONS AND PASSENGER CHECK -IN, THE CARRIER ACQUIRES PERSONAL DATA FROM PASSENGERS NECESSARY TO PERFORM CONTRACTUAL OBLIGATIONS IN RESPECT OF THE SAME PASSENGERS.

THE PERFORMANCE OF SUCH OBLIGATIONS NECESSARILY ENTAILS THAT SUCH DATA ARE ACCESSED BY CARRIER'S OPERATIVE AND COMMERCIAL PERSONNEL, AS WELL AS BY THIRD-PARTY SERVICE PROVIDERS, THE FIRST AS "PERSONS IN CHARGE OF THE PROCESSING" AND THE SECOND AS "DATA

PROCESSORS". THE CARRIER, AS "DATA CONTROLLER" FOR THE SUBJECT DATA TREATMENT, MANAGED MOSTLY THROUGH COMPUTERS, INFORMS ITS CUSTOMERS THAT SUCH DATA WILL BE USED EXCLUSIVELY FOR THE ABOVE -DESCRIBED PURPOSES .

FOR THIS REASON, THE PASSENGER AUTHORISES THE CARRIER TO STORE AND USE SUCH DATA, AND TO TRANSMIT THEM TO ITS COMPETENT OFFICES, TO ITS AUTHORISED AGENTS, TO GOVERNMENT AUTHORITIES, TO OTHER CARRIERS, AND TO THE SERVICE PROVIDERS REFERRED TO ABOVE.

ADDITIONAL INFORMATION ON THE IDENTITY OF THE PERSONS RESPONSIBLE AND METHODS FOR THE PROCESSING OF PERSONAL DATA, AS WELL AS ON THE PASSENGER 'S RIGHTS REGARDING TREATMENT OF HIS/HER PERSONAL DATA, ARE AVAILABLE C/O CARRIER'S AUTHORISED AGENTS, PRODUCT DISTRIBUTION CHANNELS, AND ON THE CARRIER'S WEBSITE.

RULE 0065 TICKETS

65.1. THE CARRIER WILL PROVIDE CARRIAGE, OR REFUND THE PRICE THEREOF, ONLY FOR THE PASSENGER WHOSE NAME APPEARS ON THE TICKET AND LEGALLY HOLDS THE SAME. FOR REASONS OF SECURITY, THE CARRIER HAS THE RIGHT TO CHECK IF THE PERSON PRESENTING THE TICKET IS ACTUALLY THE PERSON WHOSE NAME APPEARS ON SUCH TICKET.

IN ALL CASES, THE TICKET IS AND REMAINS THE PROPERTY OF THE ISSUING CARRIER.

IF THE TICKET IS PRESENTED BY A PERSON OTHER THAN THE PASSENGER HAVING THE RIGHT TO BE CARRIED OR REFUNDED, THE CARRIER (SUBJECT TO ITS RIGHT TO WITHDRAW THE TICKET) WILL NEITHER PERFORM CARRIAGE NOR REFUND THE PERSON WHO PRESENTS THE TICKET.

65.2. IF THE TICKET IS NOT ELECTRONIC, IT WILL SHOW ONLY A SUMMARY OF THESE G.C.C., THE FULL TEXT OF WHICH IS AVAILABLE ON CARRIER'S WEBSITE. THE TICKET IS NOT A CREDIT INSTRUMENT AND IS NOT TRANSFERABLE BY INTER VIVOS ACT OR FOR CAUSE OF DEATH.

65.3. UNLESS THE TICKET IS ELECTRONIC, A PASSENGER IS NOT ENTITLED TO BE CARRIED UNLESS HE/SHE PRESENTS A VALID TICKET WITH THE FLIGHT COUPON FOR THE FLIGHT IN QUESTION, ALL OTHER FLIGHT COUPONS UNUSED, AS WELL AS THE PASSENGER COUPON. IN ADDITION, THE PASSENGER IS NOT ENTITLED TO BE CARRIED IF THE TICKET PRESENTED IS MUTILATED, IF IT HAS BEEN FORGED, OR IF IT HAS BEEN ALTERED BY ANYONE OTHER THAN AGENTS AUTHORISED BY THE CARRIER.

IF THE TICKET IS ELECTRONIC, THE PASSENGER HAS NO RIGHT TO CARRIAGE UNLESS HE/SHE PROVIDES DATA CONFIRMING THAT SUCH TICKET HAS BEEN VALIDLY REGISTERED IN HIS/HER NAME.

CONSIDERING ITS ECONOMIC VALUE, THE PASSENGER MUST TAKE CARE OF THE TICKET WITH DUE DILIGENCE AND TAKE APPROPRIATE MEASURES TO PREVENT ITS TOTAL OR PARTIAL LOSS AND ITS THEFT. IN CASE OF LOSS, THEFT, OR TOTAL OR PARTIAL DESTRUCTION OF THE TICKET, IT WILL BE REIMBURSED

OR REPLACED SUBJECT TO THE TERMS AND CONDITIONS STATED IN ARTICLE XI.

65.4. SOME TICKETS ARE SOLD AT DISCOUNTED OR SPECIAL FARES AND MAY BE NON-REIMBURSABLE IN WHOLE OR IN PART. THE CARRIER WILL ADEQUATELY INFORM THE PASSENGER ABOUT THE REIMBURSABILITY OF SUCH FARES AND ABOUT THE APPLICABLE FARE RULES.

IN ALL CASES, THE PASSENGER MUST USE DUE DILIGENCE WHEN CHOOSING THE MOST APPROPRIATE FARE FOR HIS/HER NEEDS.

65.5. IF THE PASSENGER HOLDS A TICKET ENTIRELY UNUSED, THAT IS NON-REIMBURSABLE IN WHOLE OR IN PART, AND HE/SHE IS UNABLE TO TRAVEL DUE TO A CAUSE OF FORCE MAJEURE, THE CARRIER WILL-PRO VIDEO THE PASSENGER IMMEDIATELY GIVES NOTICE OF SUCH SITUATIONAND SUBJECT TO PROOF OF SUCH CAUSE - GRANT THE PASSENGER A TCV FOR THE AMOUNT OF THE NON REIMBURSABLE FARE, TO BE USED TO PURCHASE ONE OR MORE TICKETS FROM THE CARRIER, NET A REASON -ABLE SERVICE CHARGE FOR ISSUING THE TICKET(\$).

65.6. UNLESS OTHERWISE STATED ON THE TICKET, IN THESE G.C.C., AND IN APPLICABLE FARE RULES, WHICH MAY CHANGE THE TERM OF VALID -ITV OF THE TICKET {IN WHICH CASE SUCH CHANGED TERM WILL BESHOWN ON THE TICKET), A TICKET IS VALID FOR:

(A) ONE YEAR FROM THE ISSUE DATE; OR

(B) SUBJECT TO THE TRAVEL OF THE FIRST LEG WITHIN ONE YEAR FROM THE ISSUANCE DATE, ONE YEAR FROM THE DATE OF THE TRAVEL OF THE FIRST LEG SPECIFIED ON THE TICKET.

65.7. IF THE PASSENGER IS UNABLE TO BEGIN TRAVEL WITHIN THE TERM OF VALIDITY OF THE TICKET BECAUSE AT THE TIME THE PASSENGER REQUESTED RESERVATION THE CARRIER WAS UNABLE TO CONFIRM SUCH RESERVATION, THE TERM OF VALIDITY OF THE TICKET WILL BE EXTENDED OR THE PASSENGER WILL BE ENTITLED TO A REFUND PURSUANT TO THE TERMS OF ART. XI BELOW.

65.8. IF THE PASSENGER IS UNABLE TO BEGIN TRAVEL OR, AFTER HAVING BEGUN IT, IS UNABLE TO COMPLETE IT WITHIN THE TERM OF VALIDITY OF THE TICKET DUE TO ILLNESS, THE CARRIER WILL EXTEND THE VALIDITY OF THE TICKET TO THE DAY ON WHICH THE PASSENGER, BASED ON A MEDICAL CERTIFICATE OF A PUBLIC EMERGENCY CENTER OR HOSPITAL -WHICH MUST BE PROVIDED TO THE CARRIER- IS ABLE TO TRAVEL OR TO THE FIRST FLIGHT FOLLOWING SUCH DATE, DEPARTING FROM THE PLACE FROM WHICH TRAVEL SHOULD HAVE BEGUN OR STARTS AGAIN AND ON WHICH THERE IS A SEAT AVAILABLE IN THE CLASS FOR WHICH THE FARE HAD BEEN PAID.

VALIDITY OF THE TICKET WILL BE EXTENDED FOR NO MORE THAN THREE MONTHS FROM THE DATE OF THE MEDICAL CERTIFICATE IF THE TICKET (WHETHER PAPER OR ELECTRONIC) FORESEES ONE OR MORE STOPOVERS.

IN THE ABOVE -DESCRIBED CASES, THE CARRIER WILL ALSO EXTEND THE PERIOD OF VALIDITY OF THE TICKETS BELONGING TO THE ILL PASSENGER'S FAMILY UNIT MEMBERS OR COMPANIONS WHO, IN CASE, TRAVEL WITH HIM/HER, OR TO OTHER SIMILAR ACCOMPANYING PERSONS.

65.9. IF THE PASSENGER DIES DURING TRAVEL, THE TICKET OF THE PERSON (IF ANY) TRAVELLING WITH HIM/HER MAY BE CHANGED BY ELIMINATING THE MINIMUM STAY CONDITION OR BY EXTENDING ITS TERM OF VALIDITY.

IN CASE OF DEATH, AT THE AGREED STOPPING PLACE OR DESTINATION OF TRAVEL, OF IMMEDIATE FAMILY MEMBERS, SPOUSE OR COMPANION OF THE PASSENGER WHO HAS ALREADY BEGUN TRAVEL, THE VALIDITY OF THE PASSENGER'S TICKET, AS WELL AS THAT OF HIS/HER IMMEDIATE FAMILY MEMBERS, SPOUSE OR COMPANION WHO MAY BE ACCOMPANYING HIM/HER, MAY LIKEWISE BE CHANGED.

CHANGES WILL BE MADE UPON PRESENTATION OF A SUITABLE DEATH CERTIFICATE; THE TERM OF VALIDITY OF THE TICKET MAY NOT BE EXTENDED FOR MORE THAN 45 (FORTY -FIVE) DAYS AFTER THE DATE OF DEATH.

65.10. THE TICKET PURCHASED BY THE PASSENGER IS VALID ONLY FOR THE SEGMENT OR SEGMENTS SPECIFIED ON THE TICKET, FROM THE PLACE OF DEPARTURE TO THE PLACE OF DESTINATION, INCLUDING ANY AGREED STOPPING PLACE. THE FARE PAID BY THE PASSENGER REFERS TO CARRIAGE AS SPECIFIED ON THE TICKET. THE FARE AND APPLICABLE RULE, AS DEFINED IN ART. I, FORM AN INTEGRAL AND ESSENTIAL PART OF THE CONTRACT.

THE PASSENGER WILL NOT HAVE ANY RIGHT TO CARRIAGE IF THE FLIGHT COUPONS ARE NOT USED IN THE ORDER CALLED FOR BY THE TICKET, OR IF THE PASSENGER STARTS TRAVEL FROM ONE OF THE INTERMEDIATE STOPOVERS OR FROM ONE OF THE AGREED STOPPING PLACES, UNLESS THE PASSENGER GIVES THE CARRIER PRIOR NOTICE OF HIS/HER INTENTION AND RECEIVES APPROVAL THEREFORE. IT IS FORBIDDEN TO USE FLIGHT COUPONS FROM DIFFERENT TICKETS FOR PURPOSES OF EVADING THE CARRIER'S FARE RULES.

65.11. THE PASSENGER MUST GIVE THE CARRIER SUITABLE ADVANCE NOTICE IF HE/SHE WISHES TO CHANGE THE ITINERARY OR ANY OTHER ASPECT OF THE CONTRACT. IF SUCH CHANGE IS POSSIBLE AND IMPLIES AN INCREASED FARE, THE PASSENGER WILL BE SUITABLY NOTIFIED OF SUCH INCREASE SO THAT HE/SHE MAY CHOOSE TO ACCEPT OR REJECT IT. IF THE PASSENGER HAS TO CHANGE AN ASPECT OF THE CONTRACTED CARRIAGE DUE TO CAUSES OF FORCE MAJEURE, HE/SHE MUST GIVE THE CARRIER SUITABLE ADVANCE NOTICE OF THE EXPECTED DEPARTURE DATE. THE CARRIER WILL DO ITS BEST TO CARRY THE PASSENGER TO THE FIRST AGREED STOPPING PLACE OR TO THE FINAL DESTINATION

WITHOUT CHANGING THE PREVIOUSLY PAID FARE .

65.11.1 IF THE PASSENGER INTENDS TO CHANGE THE ORIGINAL CARRIAGE WITHOUT CARRIER'S CONSENT, THE PASSENGER WILL BE CHARGED THE FARE FOR THE CHANGED CARRIAGE, PLUS ANY APPLICABLE CHANGE FEE. THE PASSENGER WILL HAVE TO PAY ANY DIFFERENCE BETWEEN THE ORIGINAL FARE PAID AND THE FARE APPLICABLE TO THE CHANGED CARRIAGE, IF HIGHER, PLUS ANY APPLICABLE CHANGE FEE. IF THE ORIGINAL FARE PAID PLUS ANY APPLICABLE CHANGE FEE IS LOWER THAN THE FARE APPLICABLE TO THE CHANGED CARRIAGE, THE CARRIER WILL REFUND THE DIFFERENCE TO THE PASSENGER. IF THE PASSENGER DOES NOT PAY THE DIFFERENCE IN FARES OR THE APPLICABLE CHANGE FEE, THE UNUSED FLIGHT COUPONS WILL NOT BE HONOURED

65.12. SOME CHANGES (SUCH AS CHOOSING A NEW PLACE OF DEPARTURE IN CASE OF NON-USE OF THE FIRST FLIGHT COUPON OR REVERSING THE DIRECTION OF TRAVEL ONCE BEGUN) MAY IMPLY A FARE INCREASE. MANY FARES ARE VALID ONLY ON THE DATES AND FOR THE FLIGHTS INDICATED ON THE TICKET, AND CANNOT BE CHANGED AT ALL, OR CAN BE CHANGED ONLY UPON PAYMENT OF A SURCHARGE.

65.13. EACH FLIGHT COUPON IN THE TICKET WILL BE ACCEPTED AND COLLECTED BY THE CARRIER FOR CARRIAGE IN THE SERVICE CLASS ON THE DATE AND FOR THE FLIGHT ON WHICH THE SEAT WAS RESERVED. IF A TICKET WAS ORIGINALLY ISSUED WITHOUT A RESERVATION HAVING BEEN SPECIFIED, THE SEAT FOR SUCH TICKET MAY BE RESERVED AT A LATER DATE IF PERMITTED BY THE FARE RULE APPLICABLE TO THE PASSENGER'S CHOSEN TICKET AND IF THERE IS AN AVAILABLE SEAT ON THE PASSENGER'S CHOSEN FLIGHT.

IF THE PASSENGER DOES NOT USE THE RESERVED SEAT AND DOES NOT NOTIFY THE CARRIER SUFFICIENTLY IN ADVANCE, THE CARRIER MAY CANCEL, OR ASK ANOTHER CARRIER TO CANCEL, RESERVATIONS FOR SUBSEQUENT FLIGHTS OR FOR THE RETURN FLIGHT.

65.14. SUBJECT TO LAWS REGARDING MANDATORY INDICATIONS IN CORPORATE ACTS AND CORRESPONDENCE, CARRIER'S NAME MAY APPEAR IN ABBREVIATED FORM ON THE TICKET AND, SPECIFICALLY, MAY BE REDUCED TO THE CARRIER'S IDENTIFICATION CODE. UNLESS OTHERWISE SPECIFIED, FOR PURPOSES OF CARRIAGE CARRIER'S ADDRESS WILL BE CONSIDERED THE AIRPORT OF DEPARTURE INDICATED NEXT TO THE FIRST ABBREVIATION OF CARRIER'S NAME IN THE BOX ON THE TICKET MARKED "CARRIER" OR, IN CASE OF ELECTRONIC TICKET, INDICATED FOR CARRIER'S FIRST FLIGHT SEGMENT ON THE ITINERARY RECEIPT. THE COMPANY'S REGISTERED OFFICE, THE REGISTER OF COMPANIES AT WHICH THE COMPANY IS REGISTERED, THE REGISTRATION NUMBER, AND THE TOTAL SHARE CAPITAL ARE INDICATED IN CARRIER'S DOCUMENTS AND CORRESPONDENCE.

RULE 0070 CHECK-IN AND BOARDING

70.1. THE TIME LIMIT FOR PASSENGER CHECK -IN IS DIFFERENT AT EACH AIRPORT. THEREFORE, THE PASSENGER MUST FIND OUT ABOUT SUCH TIME LIMITS AND RESPECT THEM. ARRIVING EARLY FOR CHECK -IN ALLOWS THE CARRIER AND THE PASSENGER TO GO THROUGH FORMALITIES IN THE BEST MANNER. THE CARRIER OR ITS AUTHORISED AGENTS WILL PROVIDE THE PASSENGER INFORMATION ON THE TIME LIMIT FOR CHECK -IN FOR THE FIRST FLIGHT SHOWN ON THE TICKET. FOR ANY AND ALL SUBSEQUENT FLIGHTS, THE PASSENGER MUST FIND OUT ABOUT THE TIME LIMIT FOR CHECK -IN.

70.2. INFORMATION ON PASSENGER CHECK -IN TIME LIMITS IS AN INTEGRAL PART OF THE CONTRACT, AND ARE AVAILABLE FROM CARRIER'S OFFICIAL TIMETABLE, THROUGH DISTRIBUTION CHANNELS FOR THE CARRIER'S PRODUCTS, ON CARRIER'S WEBSITE, OR BY CONTACTING THE CARRIER OR ONE OF ITS AUTHORISED AGENTS. IF NO CHECK-IN TIME IS INDICATED, THE PASSENGER MUST ARRIVE AT LEAST 45 MINUTES PRIOR TO THE PUBLISHED DEPARTURE TIME.

70.3. THE CARRIER RESERVES THE RIGHT TO CANCEL A CONFIRMED RESERVATION IF THE PASSENGER DOES NOT RESPECT THE TIME LIMIT FOR CHECK -IN. THIS RIGHT APPLIES TO THE FIRST FLIGHT INDICATED ON THE TICKET AS WELL AS FOR SUBSEQUENT FLIGHTS.

70.4. THE PASSENGER MUST ARRIVE AT THE BOARDING GATE NO LATER THAN THE TIME SPECIFIED BY THE CARRIER AT CHECK -IN.

70.5. THE CARRIER MAY CANCEL THE RESERVATION IF THE PASSENGER DOES NOT ARRIVE AT THE BOARDING GATE BY THE PRESCRIBED TIME.

70.6. WITH REGARD TO THE RULES APPLICABLE TO THE MANAGEMENT OF PASSENGERS STAND -BY LISTS, REFERENCE IS MADE TO THE APPLICABLE LAWS AND GOVERNMENT REGULATIONS.

70.7. THE CARRIER IS NOT LIABLE FOR ANY COST OR EXPENSE INCURRED BY A PASSENGER WHO HAS NOT RESPECTED THE TERMS AND CONDITIONS OF THIS ARTICLE .

RULE 0090 REFUNDS

90.1. SUBJECT TO THE TERMS AND CONDITIONS OF HIS TARIFF IF THE CARRIER WILL REFUND THE TICKET OR ANY UNUSED PORTION THEREOF, IN CONFORMITY TO APPLICABLE FARE RULES, AS DESCRIBED BELOW.

THE PASSENGER HAS THE RIGHT TO REFUND OF THE AMOUNT PAID FOR CARRIAGE, IF THE SERVICES TO BE PROVIDED BY THE CARRIER PURSUANT TO THE CONTRACT ARE NOT PROVIDED OR ARE NOT REQUESTED IN WHOLE OR IN PART, WITH THE EXCEPTION OF ANY MORE RESTRICTIVE CONDITIONS PROVIDED BY THE FARE (S) CHOSEN BY THE PASSENGER.

90.2. THE TICKET HOLDER OR THE PERSON WHO PAID FOR THE TICKET WILL HAVE A RIGHT TO REFUND.

IF THE TICKET WAS PAID BY SOMEONE OTHER THAN THE HOLDER, THE CARRIER WILL EFFECT REFUND ONLY TO SUCH PERSON OR SUBJECT TO HIS/HER INSTRUCTIONS, UPON PRESENTATION OF APPROPRIATE PROOF, AND PROVIDED THE TICKET CONTAINS CORRESPONDING INSTRUCTIONS. REFUND EFFECTED BY THE CARRIER IN GOOD FAITH AND WITHOUT NEGLIGENCE TO A PERSON WHO APPEARS TO BE THE HOLDER AND/OR PURCHASER OF THE TICKET, IS DEEMED TO BE CORRECTLY EFFECTED WITH RESPECT TO THE PERSON ENTITLED.

EXCEPT IN CASE OF A LOST TICKET, THE TICKET HOLDER/PURCHASER WILL HAVE A RIGHT TO REFUND ONLY WHEN THE TICKET AND ALL UNUSED FLIGHT COUPONS ARE RETURNED TO THE CARRIER. IF THE TICKET IS UNUSED, ANY AND ALL TAXES COLLECTED BY THE CARRIER TOGETHER WITH THE FARE AND INDICATED ON THE TICKET WILL BE REIMBURSED. REFUND OF SUCH TAXES IS ALSO APPLICABLE TO NON-REFUNDABLE TICKETS PURCHASED PURSUANT TO SPECIFIC PROMOTIONAL OFFERS. IN CASE OF PARTIAL USE {ONE SEGMENT ONLY}, THE AMOUNT REIMBURSED WILL BE PROPORTIONATE TO THE TAXES ON THE SEGMENT NOT FLOWN .

90.3. IF THE PASSENGER LOSES INTEREST IN TRAVELLING OR DOES NOT REQUEST ITS PERFORMANCE, THE CARRIER WILL MAKE VOLUNTARY REFUND OF THE AMOUNT PAID ONLY IF THE TICKET WAS ISSUED BY THE CARRIER ITSELF OR BY ONE OF ITS AUTHORISED AGENTS. IN THIS CASE, THE AMOUNT REIMBURSED, LESS ANY EXPENSES REASONABLY INCURRED BY THE CARRIER FOR SUCH SERVICE, WILL BE:

- THE ENTIRE SUM PAID IF NO PART OF CARRIAGE HAS BEEN PERFORMED;

OR

- EQUAL TO THE DIFFERENCE BETWEEN THE SUM PAID AND THE SUM RELATING TO CARRIAGE PERFORMED, IF CARRIAGE HAS BEEN PERFORMED ONLY IN PART.

THE ABOVE PROVISIONS APPLY SUBJECT TO ANY MORE RESTRICTIVE CONDITIONS PROVIDED BY THE CHOSEN FARES .

90.4. SUBJECT TO THE TERMS AND CONDITIONS IN THE PRECEDING PARAGRAPHS, IF A TICKET IS LOST, STOLEN, OR TOTALLY /PARTIALLY DESTROYED, THE CARRIER WILL REFUND SUCH TICKET OR REPLACE IT IN WHOLE OR IN PART AT THE PASSENGER'S REQUEST, PROVIDED:

- A) THE TICKET HOLDER EXHIBITS A POLICE REPORT ATTESTING TO SUCH LOSS, THEFT, OR DESTRUCTION;

- B) THE TICKET HOLDER PROVIDES PROOF, READILY VERIFIABLE AT THE TIME OF REQUEST, THAT THE TICKET HAD BEEN VALIDLY ISSUED;

- C) THE PASSENGER UNDERTAKES TO RETURN THE REFUND OR, IN TURN, TO REIMBURSE THE

CARRIER FOR ANY COST OR EXPENSE - UP TO THE TOTAL PRICE OF THE LOST, STOLEN, OR DESTROYED TICKET - REASONABLY AND NECESSARILY INCURRED BY THE CARRIER OR BY ANOTHER CARRIER FOR ANY FRAUDULENT USE OF THE TICKET, OR FOR ITS REFUND TO PERSONS OTHER THAN THE PERSON ENTITLED WHO OBTAIN IT FRAUDULENTLY. THE CARRIER WILL NOT REQUIRE THE PASSENGER TO PAY COSTS THAT THE CARRIER INCURS DUE TO ITS OWN NEGLIGENCE. WHEN RE-ISSUING THE TICKET, THE CARRIER MAY REQUIRE PAYMENT OF A REASONABLE FEE FOR SUCH SERVICE, UNLESS LOSS OR DESTRUCTION OF THE TICKET IS ATTRIBUTABLE TO NEGLIGENCE OF THE CARRIER OR OF ITS AGENTS.

THE CARRIER IS LIABLE TO THE PASSENGER IF IT IS PROVED THAT LOSS OR DESTRUCTION OF THE TICKET WAS CAUSED EXCLUSIVELY BY NEGLIGENCE OF THE CARRIER OR OF ITS EMPLOYEES. IF THE ABOVE-MENTIONED PROOF IS NOT PROVIDED, OR IF THE PASSENGER REFUSES TO UNDERTAKE IN WRITING TO REFUND THE CARRIER AS DESCRIBED ABOVE, THE CARRIER MAY REQUIRE THE PASSENGER TO PAY AN AMOUNT UP TO THE FULL PRICE OF THE REPLACED TICKET WHEN IT ISSUES THE NEW TICKET, SUCH AMOUNT TO BE REFUNDED WHEN THE CARRIER VERIFIES THAT THE LOST, STOLEN, OR DESTROYED TICKET HAS NOT BEEN USED PRIOR TO ITS EXPIRATION DATE. IF THE PASSENGER REGAINS POSSESSION OF THE TICKET PRIOR TO ITS EXPIRATION DATE, SUCH REFUND WILL BE MADE WHEN THE TICKET IS RETURNED TO THE CARRIER.

IN ALL CASES, A LOST, STOLEN, OR DESTROYED TICKET WILL BE REFUNDED OR REPLACED ONLY AFTER IT HAS BEEN VERIFIED THAT THE TICKET OR PART OF IT HAS NOT ALREADY BEEN REFUNDED OR REPLACED.

90.5. A TICKET ISSUED BY THE CARRIER OR BY ONE OF ITS AUTHORISED AGENTS MAY BE REFUNDED UP TO 30 (THIRTY) DAYS AFTER ITS EXPIRATION DATE, SUBJECT TO ANY MORE RESTRICTIVE CONDITIONS PROVIDED BY THE AGREED FARE. THE CARRIER RESERVES THE RIGHT TO REFUSE TO REFUND A TICKET IF SUCH REFUND MAY CONFLICT WITH THE IMMIGRATION LAWS IN FORCE IN THE COUNTRY IN WHICH THE REFUND IS REQUESTED.

THE CARRIER RESERVES THE RIGHT TO MAKE THE REFUND WITH THE SAME METHODS AND CURRENCY USED TO PAY FOR THE TICKET. VOLUNTARY REFUNDS WILL BE MADE ONLY BY THE CARRIER THAT ORIGINALLY ISSUED THE TICKET OR BY ONE OF ITS AUTHORISED AGENTS.

RULE 0097 ACCEPTANCE OF BAGGAGE

(A) GENERAL CONDITIONS OF ACCEPTANCE CARRIER WILL ACCEPT FOR TRANSPORTATION AS BAGGAGE, SUCH PERSONAL PROPERTY AS IS NECESSARY OR APPROPRIATE FOR THE WEAR, USE, COMFORT, OR

CONVENIENCE OF THE PASSENGER OR THE PURPOSE OF THE TRIP, SUBJECT TO THE FOLLOWING CONDITIONS:

(1) ALL BAGGAGE IS SUBJECT TO INSPECTION BY THE CARRIER; HOWEVER, THE CARRIER SHALL NOT BE OBLIGATED TO PERFORM INSPECTION. CARRIER WILL REFUSE TO TRANSPORT OR WILL REMOVE AT ANY POINT BAGGAGE THAT THE PASSENGER REFUSES TO SUBMIT FOR INSPECTION.

(2) CARRIER HAS THE RIGHT TO REFUSE TO TRANSPORT BAGGAGE ON ANY FLIGHT OTHER THAN THE ONE CARRYING THE PASSENGER.

(3) (A) NOT USED

B) UNSUITABLE ARTICLES (1) BAGGAGE WITH PROTRUDING PARTS SUCH AS, BUT NOT LIMITED TO FEET, WHEELS, PULL STRAPS, PULL HANDLES, HANGER HOOKS, LOOSE FLAPS AND/OR POCKETS.

(2) OVERPACKED/OVERSIZED BAGGAGE.

(3) BAGGAGE WITH MANUFACTURED DEFECT.

(4) ARTICLES STRAPPED, FASTENED, OR OTHERWISE SECURED TO OTHER BAGGAGE BEING CHECKED AND WHICH ARE NOT INDEPENDENTLY TAGGED AND/OR PACKAGED. SUCH ITEMS INCLUDE BUT ARE NOT LIMITED TO SLEEPING BAGS, TENTS, LUGGAGE RACKS, LUGGAGE CARRIERS, AND UMBRELLAS.

(4) CHECKED BAGGAGE WILL BE CARRIED IN THE SAME AIRCRAFT AS THE PASSENGER UNLESS SUCH CARRIAGE IS DEEMED IMPRACTICAL BY CARRIER, IN WHICH EVENT CARRIER WILL CARRY THE BAGGAGE ON THE NEXT PRECEDING OR SUBSEQUENT FLIGHT ON WHICH SPACE IS AVAILABLE.

(5) (A) NOT USED

(B) NOT USED

(6) (APPLICABLE ONLY FOR TRANSPORTATION TO/FROM POINTS IN MEXICO/CARIBBEAN) CHECKED BAGGAGE IN EXCESS OF THE FREE BAGGAGE ALLOWANCE (SEE RULE 115) MAY, DUE TO A LACK OF SPACE, MAY BE CARRIED ON A FLIGHT SUBSEQUENT TO THAT ON WHICH THE PASSENGER IS TRAVELLING. SUCH BAGGAGE WILL BE ACCEPTED ONLY UPON EXECUTION OF A RELEASE, SUPPLIED BY THE CARRIER WHICH RELIEVES THE CARRIER FROM LIABILITY FOR:

(A) THE DELIVERY OF SUCH BAGGAGE TO ANY POINT OTHER THAN THE AIRPORT CLAIM AREA IN THE CITY DESIGNATED ON THE PASSENGER'S TICKET.

(B) DELIVERY OR ASSOCIATED CHARGES NECESSARY TO REUNITE THE PASSENGER AND THEIR BAGGAGE AND

(C) ANY INTERIM EXPENSE INCURRED BY THE PASSENGER DUE TO THE DELAY IN DELIVERY OF SUCH BAGS.

(7) NOT USED

(8) (APPLICABLE BETWEEN THE U.S. AND MEXICO, THE CARIBBEAN, AND SOUTH AMERICA ONLY) ALL BOXES WILL BE ACCEPTED ON A SPACE AVAILABLE BASIS WHETHER PART OF THE FREE BAGGAGE ALLOWANCE OR AS AN EXCESSPIECE.

EXCEPTION: (APPLICABLE BETWEEN THE U.S. AND THE CARIBBEAN ONLY)

A) NO BOXES WILL BE ACCEPTED AS EXCESS BAGGAGE.

(B) NOT USED

(C) ACCEPTANCE OF SPECIAL ITEMS AND PETS SPECIAL ITEMS AND PETS WILL ONLY BE ACCEPTED IN ACCORDANCE WITH THE ADDITIONAL PROVISIONS AND/OR CHARGES SPECIFIED IN RULES 100 (CONDITIONS FOR ACCEPTANCE OF SPECIAL ITEMS) AND 105 (ACCEPTANCE OF PETS AND ANIMALS).

(B) ACCEPTANCE OF SPECIAL ITEMS SPECIAL ITEMS AND PETS WILL ONLY BE ACCEPTED IN ACCORDANCE WITH THE ADDITIONAL PROVISIONS AND/OR CHARGES SPECIFIED IN RULES 100 (CONDITIONS FOR ACCEPTANCE OF SPECIAL ITEMS).

RULE 0100 CONDITIONS AND CHARGES FOR ACCEPTANCE OF SPECIAL ITEMS

THE FOLLOWING ARE SPECIAL ITEMS OR TYPES OF ITEMS THAT WILL BE ACCEPTED AS BAGGAGE BY SPECIFIED CARRIERS SUBJECT TO THE CONDITIONS SHOWN. THE EXCLUSION OF CARRIERS FROM A PARAGRAPH DOES NOT IMPLY THAT THOSE CARRIERS WILL NOT ACCEPT THE ITEM. UNLESS OTHERWISE INDICATED, THE EXCLUDED CARRIERS WILL ACCEPT THE ITEM SUBJECT TO THE GENERAL TERMS OF ACCEPTANCE IN RULE 97. CHARGES PRESCRIBED IN THIS RULE ARE APPLICABLE FROM THE POINT AT WHICH THE ITEM IS ACCEPTED TO THE POINT TO WHICH THE ITEM IS TRANSPORTED.

(A) ANIMALS, LIVE PETS (TO INCLUDE DOGS, CATS, HOUSEHOLD BIRDS)--SEE RULE 105.

(B) BASSINETS AND INFANT CARRYING-SEATS AN INFANT'S BASSINET WILL BE ACCEPTED FOR TRANSPORTATION IN THE PASSENGER COMPARTMENT ONLY WHEN AN ADDITIONAL SEAT IS RESERVED FOR THE INFANT, A TICKET IS PURCHASED, AND THE BASSINET CAN BE PROPERLY SECURED BY THE SEAT BELT.

(C) BICYCLES SEE SPORTING EQUIPMENT BELOW.

(D) BOWLING EQUIPMENT SEE SPORTING EQUIPMENT BELOW.

(E) DUFFEL BAGS, B-4 BAGS AND SEA BAGS SEE RULE 115.

(F) FIREARMS SEE ALSO SPORTING EQUIPMENT BELOW.

(1) NOT USED

(2) ADVANCE ARRANGEMENTS MUST BE MADE.

{G) FISHING EQUIPMENT SEE SPORTING EQUIPMENT BELOW.

(H) FRAGILE ITEMS

(1) UPON REQUEST, A FRAGILE/BULKY ITEMS WILL BE CARRIED AS CABIN-SEAT BAGGAGE SUBJECT TO THE PROVISIONS IN RULE 112.

(2) NOT USED

(3) NOT USED

(4) NOT USED

(5) NOT USED

(6) FRAGILE AND PERISHABLE ITEMS

(A) THE CLASSES OF ITEMS LISTED BELOW ARE DEEMED BY CARRIER TO BE FRAGILE OR PERISHABLE OR OTHERWISE UNSUITABLE AS CHECKED BAGGAGE AND ARE SUBJECT TO THE CONDITIONS OF ACCEPTANCE SET FORTH IN SUBPARAGRAPH (B) BELOW.

{I} FRAGILE ITEMS:

(AA) STATISTICAL, CALCULATING AND OTHER MACHINES (FOR BUSINESS OR HOME USE), SUCH AS CALCULATORS, TYPEWRITERS, AND DICTATION EQUIPMENT.

(BB) MUSICAL INSTRUMENTS, SUCH AS GUITARS, VIOLINS, TROMBONES, AND DRUMS.

(CC) TELEVISION, RADIO, STEREO AND OTHER ENTERTAINMENT EQUIPMENT, SUCH AS TV SETS, RADIOS, AMPLIFIERS, SPEAKERS, AND TAPE RECORDERS.

(DD) ORNAMENTAL BRICABRAC, SUCH AS VASES, FIGURINES, CERAMIC ARTICLES AND TROPHIES.

(EE) ARTISTIC, SUCH AS PAINTINGS, SCULPTURE, AND ANTIQUE FURNITURE.

(FF) PHOTOGRAPHIC AND CINEMATOGRAPHIC EQUIPMENT, SUCH AS CAMERAS, LENSES, FLASH BULBS AND PROJECTORS.

(GG) RECREATIONAL/SPORTING GOODS, SUCH AS FIREARMS, FISHING RODS, SKIN DIVING GEAR AND MODEL AIRPLANES.

(HH) PRECISION INSTRUMENTS, SUCH AS MICROSCOPES, OSCILLOSCOPES, METERS, COUNTERS, AND POLYGRAPHS.

{Ii} GLASSWARE, SUCH AS TERRARIUMS, MIRRORS, CRYSTAL AND CHINA.

(JJ) GLASS CONTAINERS CONTAINING LIQUIDS SUCH AS LIQUORS, WINES, BEER, LIQUEURS, AND PERFUMES.

(KK) TOYS, SUCH AS DOLLS, STUFFED ANIMALS AND DOLLHOUSES.

(LL) PAPER, SUCH AS ADVERTISING DISPLAYS, MODELS, SKETCHES, BLUEPRINTS, MAPS AND BOOKS.

(MM) PODED PLANTS AND FOLIAGE, SUCH AS BRANCHES AND BLOSSOMS OF FLOWERS.

(11) PERISHABLE ITEMS:

(AA) FRESH OR FROZEN FOODSTUFFS, SUCH AS FRUITS, VEGETABLES, MEATS, FISH, POULTRY AND BAKERY PRODUCTS.

(BB) FLORAL AND NURSERY STOCK, SUCH AS FLOWER, FRUIT, AND VEGETABLE PLANTS.

(CC) CUT FLOWERS AND FOLIAGE, SUCH AS FLORAL DISPLAYS.

(B) THE ABOVE-LISTED FRAGILE AND PERISHABLE ITEMS WILL BE ACCEPTED IF THEY ARE APPROPRIATELY PACKAGED IN AN ORIGINAL FACTORY SEALED CARTON, CARDBOARD MAILING TUBE, OR CONTAINER OR CASE DESIGNED FOR SHIPPING SUCH ITEMS OR PACKED WITH PROTECTIVE INTERNAL MATERIAL. HOWEVER, FRAGILE AND PERISHABLE ITEMS NOT CONTAINED WITHIN A SUITCASE OR OTHER CONTAINER CUSTOMARILY INTENDED FOR USE IN THE PERSONAL TRANSPORTATION OF CLOTHING WILL BE ACCEPTED WITHOUT THE APPROPRIATE PACKAGING ONLY UPON THE EXECUTION OF A RELEASE FROM LIABILITY.

THE FORM OF SUCH RELEASE IS AS FOLLOWS:

FRAGILE AND UNSUITABLY PACKED- RELEASE APPLIES TO DAMAGE.

PERISHABLE - RELEASE APPLIES TO SPOILAGE RESULTING FROM DELAY.

ARTICLE DESCRIPTION:

IN CONSIDERATION OF CARRIER(S) TRANSPORTING MY PROPERTY (DESCRIBED ABOVE), WHICH IS DEEMED BY GOVERNING TARIFFS TO BE UNSUITABLE FOR TRANSPORTATION AS CHECKED BAGGAGE, I HEREBY RELEASE CARRIER(S) FROM LIABILITY RESULTING SOLELY FROM SUCH UNSUITABILITY (AS DESIGNATED ABOVE BY "X").

PASSENGER SIGNATURE

(7) NOT USED

(8) NOT USED

(9) NOT USED

(10) NOT USED

(11) NOT USED

(12) NOT USED

(13) NOT USED

(I) NOT USED

(J) NOT USED

(K) NOT USED

(L) NOT USED

(M) RESTRICTED ARTICLES

ANY ARTICLE LISTED IN THE D.D.T. HAZARDOUS MATERIALS REGULATIONS (49 CFR 171-177); THE INTERNATIONAL CIVIL AVIATION ORGANIZATION TECHNICAL INSTRUCTIONS FOR THE SAFE TRANSPORT OF DANGEROUS GOODS BY AIR AND/OR THE IATA DANGEROUS GOODS REGULATIONS, WILL BE ACCEPTED SUBJECT TO ADVANCE ARRANGEMENTS AND COMPLIANCE WITH THE RESTRICTED ARTICLES TARIFF CITED ABOVE.

(N) SCUBA-DIVING EQUIPMENT SEE SPORTING EQUIPEMENT BELOW.

(O) NOT USED

(P) SNOW SKIING EQUIPMENT SEE SPORTING EQUIPMENT BELOW.

(Q) SPORTING EQUIPMENT SPORTING EQUIPMENT ITEMS LISTED BELOW WILL BE ACCEPTED SUBJECT TO THE CONDITIONS OF ACCEPTANCE AND/OR PRESCRIBED CHARGES (SEE RULE 120). CERTAIN ITEMS OF SPORTING EQUIPMENT WILL BE CARRIED FREE BY SOME CARRIERS IN ADDITION TO THE BASIC FREE BAGGAGE ALLOWANCE OR IN LIEU OF ONE PIECE OR MORE OF FREE BAGGAGE (SEE RULE 115).

(1) BICYCLES

BICYCLES WILL BE ACCEPTED SUBJECT TO THE CONDITIONS SPECIFIED BELOW. FOR THE PURPOSE OF THIS PROVISION ONE ITEM OF BICYCLING EQUIPMENT IS DEFINED AS ONE BICYCLE.

(A) BICYCLE CHARACTERISTICS CARRIER WILL ACCEPT NON MOTORIZED TOURING OR RACING BICYCLES WITH SINGLE SEATS.

(B) BICYCLE PACKAGING REQUIREMENTS BICYCLES MUST HAVE THE HANDLEBARS FIXED SIDEWAYS AND THE PEDALS REMOVED OR BE PLACED ON CARDBOARD CONTAINERS WITH HANDLEBARS FIXED SIDEWAYS AND, THE PEDALS AND HANDLEBARS MUST BE ENCASED IN PLASTIC FOAM OR SIMILAR MATERIALS.

(C) CANCELLED

(D) (APPLICABLE BETWEEN POINTS IN THE U.S.A./CANADA AND POINTS IN THE CARIBBEAN/MEXICO) BICYCLES WILL NOT BE INCLUDED IN DETERMINING THE FREE BAGGAGE ALLOWANCE AND WILL BE SUBJECT TO A CHARGE OF USD 45.00/ CAD 59.00.

(E) BICYCLES WILL BE INCLUDED IN DETERMINING THE FREE BAGGAGE ALLOWANCE, AND, li- IN EXCESS, WILL BE ACCEPTED SUBJECT TO PAYMENT OF THE EXCESS BAGGAGE CHARGE FOR A SINGLE PIECE.

(2) BOWLING EQUIPMENT

(A) ITEMS OF BOWLING EQUIPMENT WILL BE ACCEPTED AS CHECKED BAGGAGE.

BOWLING EQUIPMENT WILL BE INCLUDED IN DETERMINING THE FREE BAGGAGE ALLOWANCE AND, WHEN IN EXCESS, EACH ITEM WILL BE SUBJECT TO THE EXCESS BAGGAGE CHARGE FOR A SINGLE PIECE, WHETHER OR NOT PRESENTED AS A SINGLE PIECE (SEE RULE 120). (FOR THE PURPOSE OF THIS PROVISION ONE ITEM OF BOWLING EQUIPMENT IS DEFINED AS ONE BOWLING BALL, ONE BOWLING BAG AND ONE PAIR OF BOWLING SHOES.)

(3) FISHING EQUIPMENT

(A) ITEMS OF FISHING EQUIPMENT WILL BE ACCEPTED AS CHECKED BAGGAGE. THE FISHING EQUIPMENT WILL BE INCLUDED IN DETERMINING THE FREE BAGGAGE ALLOWANCE AND WHEN IN EXCESS EACH ITEM WILL BE SUBJECT TO THE EXCESS BAGGAGE CHARGE FOR A SINGLE PIECE, WHETHER OR NOT PRESENTED AS A SINGLE PIECE {SEE RULE 120}.

{FOR THE PURPOSE OF THIS PROVISION ONE ITEM OF FISHING EQUIPMENT IS DEFINED AS TWO RODS, ONE CREEL, ONE LANDING NET, ONE PAIR OF FISHING BOOTS (ALL PROPERLY ENCASED) AND ONE FISHING TACKLE BOX.)

(4) GOLFING EQUIPMENT

(A) NOT USED

(5) NOT USED

(6) SCUBA-DIVING EQUIPMENT

(A) ITEMS OF SCUBA DIVING EQUIPMENT WILL BE ACCEPTED AS CHECKED BAGGAGE SUBJECT TO THE CHARGES SPECIFIED BELOW. (FOR THE PURPOSE OF THIS PROVISION ONE ITEM OF SCUBA-DIVING EQUIPMENT IS DEFINED AS ONE SCUBA TANK (EMPTY), ONE SCUBA REGULATOR, ONE TANK HARNESS, ONE TANK PRESSURE GAUGE, ONE MASK, TWO FINS, ONE SNORKEL, ONE KNIFE, ONE SPEARGUN AND ONE SAFETY VEST.)

(7) SHOOTING EQUIPMENT (SPORTING FIREARMS)

(A) ITEMS OF SHOOTING EQUIPMENT WILL BE ACCEPTED ONLY AS CHECKED BAGGAGE SUBJECT TO THE CONDITIONS SPECIFIED BELOW. FIREARMS WILL BE INCLUDED IN DETERMINING THE FREE BAGGAGE ALLOWANCE AND, WHEN IN EXCESS, EACH ITEM WILL BE SUBJECT TO THE EXCESS BAGGAGE CHARGE (VIA NZ, 50 PERCENT OF THE EXCESS BAGGAGE CHARGE) FOR A SINGLE PIECE, WHETHER OR NOT PRESENTED AS A SINGLE PIECE (SEE RULE 120.) (FOR THE PURPOSE OF THIS PROVISION ONE ITEM OF SHOOTING EQUIPMENT IS DEFINED AS (1) ONE RIFLE CASE CONTAINING NOT MORE THAN TWO RIFLES, WITH OR WITHOUT SCOPES, 10 POUNDS OF AMMUNITION, (5 POUNDS VIA PA), ONE SHOOTING MAT, NOISE SUPPRESSORS AND SMALL RIFLE TOOLS;

(2) TWO SHOTGUNS AND TWO SHOTGUN CASES (AND 5 POUNDS OF AMMUNITION VIA PA), NOISE SUPPRESSORS, ONE PISTOL TELESCOPE AND SMALL PISTOL TOOLS.

(8) SKIING EQUIPMENT ITEMS OF SKIING EQUIPMENT WILL BE ACCEPTED AS CHECKED BAGGAGE. SKIING EQUIPMENT WILL BE INCLUDED IN DETERMINING THE FREE BAGGAGE ALLOWANCE AND WHEN IN EXCESS EACH ITEM WILL BE SUBJECT TO THE EXCESS BAGGAGE CHARGE (APPLICABLE TO NZ, 50 PERCENT OF THE EXCESS BAGGAGE CHARGE) FOR A SINGLE PIECE WHETHER OR NOT PRESENTED AS A SINGLE PIECE (SEE RULE 120). (FOR THE PURPOSE OF THIS PROVISION ONE ITEM OF SKIING EQUIPMENT IS DEFINED AS ONE PAIR OF SKIS, ONE PAIR OF SKI POLES, ONE PAIR OF SKI BINDINGS AND ONE PAIR OF SKI BOOTS.)

RULE 0110 CHECKED AND CARRY-ON BAGGAGE

SUBJECT TO THE CONDITIONS OF RULES 97 AND 100, PASSENGERS MAY CHECK BAGGAGE FOR CARRIAGE IN THE CARGO COMPARTMENT OF THE AIRCRAFT AND/OR MAY CARRY BAGGAGE ON BOARD THE AIRCRAFT SUBJECT TO THE PROVISIONS IN PARAGRAPHS (A) AND (B) BELOW.

THE SUITABILITY OF BAGGAGE, AS TO WEIGHT, SIZE AND CHARACTER, TO BE CARRIED IN THE PASSENGER COMPARTMENT OF THE AIRCRAFT WILL BE DETERMINED BY THE CARRIER. CHECKED BAGGAGE

(A) CHECKED BAGGAGE CARRIER WILL CHECK BAGGAGE WHICH IS TENDERED BY A PASSENGER AND WHICH IS ACCEPTABLE UNDER THE TERMS OF RULES 97 AND 100, UPON PRESENTATION BY A PASSENGER OF A VALID TICKET FOR TRANSPORTATION OVER THE LINES OF THAT CARRIER, SUBJECT TO THE CONDITIONS SPECIFIED BELOW:

(1) BAGGAGE MUST BE CHECKED AT THE CITY OR AIRPORT OFFICE DESIGNATED BY THE CARRIER AND IN ADVANCE OF FLIGHT DEPARTURE TIME AS PRESCRIBED BY THE CARRIER.

(2) THE PASSENGER'S NAME MUST APPEAR ON THE BAGGAGE.

CARRIER WILL SUPPLY BAGGAGE IDENTIFICATION LABELS FREE OF CHARGE.

(3) BAGGAGE WILL NOT BE CHECKED:

(A) TO A POINT THAT IS NOT SPECIFIED ON THE PASSENGER'S TICKET.

(B) BEYOND THE PASSENGER'S NEXT POINT OF STOPOVER OR, IF THERE IS NO STOPOVER, BEYOND THE DESTINATION DESIGNATED ON THE TICKET.

(C) BEYOND A POINT AT WHICH THE PASSENGER WANTS TO RECLAIM THE BAGGAGE OR ANY PORTION THEREOF.

(D) BEYOND THE POINT TO WHICH ALL APPLICABLE CHARGES HAVE BEEN PAID.

(E) BEYOND A POINT AT WHICH THE PASSENGER IS TO TRANSFER TO A CONNECTING FLIGHT, IF

THAT FLIGHT IS SCHEDULED TO DEPART FROM AN AIRPORT DIFFERENT FROM THE ONE AT WHICH THE PASSENGER IS SCHEDULED TO ARRIVE.

(4) LIVE ANIMALS WILL NOT BE CHECKED BEYOND A POINT OF TRANSFER TO ANOTHER CARRIER. CARRY ON BAGGAGE

(B) CARRY-ON BAGGAGE

(1) WHEN BAGGAGE IS CARRIED ON BOARD THE AIRCRAFT IT MAY BE STORED IN CARRY-ON COMPARTMENTS OF AIRCRAFT SO EQUIPPED OR IT MUST BE RETAINED IN THE PASSENGER'S CUSTODY AND STORED UNDER A SEAT OR IN AN OVERHEAD COMPARTMENT APPROVED FOR THE CARRIAGE OF SUCH BAGGAGE.

RULE 0118 BAGGAGE

THE PASSENGER HAS THE RIGHT TO THE CARRIAGE OF BAGGAGE IN FREE ALLOWANCE WITHIN THE LIMITS AND CONDITIONS ESTABLISHED BY THE CARRIER FROM TIME TO TIME. SUCH LIMITS AND CONDITIONS ARE AVAILABLE ON REQUEST C/O CARRIER'S AUTHORISED AGENTS, VIA ITS PRODUCT DISTRIBUTION CHANNELS, AND ON CARRIER'S WEBSITE.

PURSUANT TO TRANSPORT MINISTRY DECREE NO. 1/360F 28 JANUARY 1987 AND ENAC (ENTE NAZIONALE PER L'AVIAZIONE CIVILE- NATIONAL CIVIL AVIATION BOARD) INSTRUCTION APT-09 OF 8 MAY 2001, IN ADDITION TO CHECKED BAGGAGE WITHIN THE FREE ALLOWANCE, FOR PURPOSES OF AIRPORT SECURITY AND FLIGHT SECURITY, EACH PASSENGER IS PERMITTED FREE CARRIAGE IN THE CABIN - COMPATIBLE WITH THE CAPACITY OF AVAILABLE COMPARTMENTS - OF ONLY ONE PIECE OF HAND BAGGAGE, IDENTIFIED WITH A LABEL (WITH THE PASSENGER'S NAME AND SURNAME) TO BE ATTACHED BY THE PASSENGER, PROVIDED THAT THE SUM OF ITS DIMENSIONS (LENGTH, HEIGHT AND DEPTH) DOES NOT EXCEED 115 CENTIMETRES (ABOUT 45,3 INCHES).

IN ADDITION TO THE ABOVE -MENTIONED HAND BAGGAGE, THE PASSENGER IS PERMITTED COMPATIBLE WITH AVAILABLE SPACE -TO CARRY THE FOLLOWING ARTICLES ON BOARD:

A HANDBAG OR BRIEFCASE OR A PORTABLE PERSONAL COMPUTER; A CAMERA, A VIDEO CAMERA, OR A CD PLAYER; AN OVERCOAT OR A RAINCOAT; AN UMBRELLA OR WALKING STICK; A PAIR OF CRUTCHES OR OTHER WALKING AID; A PORTABLE CRADLE AND BABY FOOD NEEDED FOR THE FLIGHT; READING MATTER; ARTICLES PURCHASED AT "DUTY FREE" SHOPS AND AT SHOPS LOCATED INSIDE THE AIRPORT (IN LIMITED QUANTITIES AND WEIGHT), PROVIDED THEY ARE EASILY STOWED IN THE AVAILABLE COMPARTMENTS ON BOARD .UPON DELIVERY TO THE CARRIER OF THE BAGGAGE TO BE CHECKED, THE CARRIER ITSELF TAKES CUSTODY OF SUCH BAGGAGE AND ISSUES A BAGGAGE IDENTIFICATION TAG FOR EACH PIECE OF CHECKED BAGGAGE. CHECKED BAGGAGE, WITHIN OR IN EXCESS OF THE FREE BAGGAGE

ALLOWANCE, IS CARRIED ON THE SAME AIRCRAFT AS THE PASSENGER UNLESS NOT POSSIBLE DUE TO PROVEN SAFETY OR OPERATIONAL REASONS. IN SUCH CASE, THE CARRIER WILL CARRY SUCH BAGGAGE ON THE NEXT AVAILABLE FLIGHT AND WILL DELIVER IT DIRECTLY TO THE PASSENGER.

IF CHECKED BAGGAGE EXCEEDS THE FREE BAGGAGE ALLOWANCE, THE PASSENGER SHALL PAY A CHARGE, THE RATE OF WHICH IS AVAILABLE ON REQUEST C/O CARRIER'S AUTHORISED AGENTS, ITS PRODUCT DISTRIBUTION CHANNELS, AND ON THE CARRIER'S WEBSITE.

THE CARRIER OFFERS THE PASSENGER THE OPTION OF DECLARING A VALUE FOR CHECKED BAGGAGE IN EXCESS OF THE APPLICABLE LIMIT OF LIABILITY.

IN THIS CASE, THE PASSENGER WILL HAVE TO PAY A SUPPLEMENTARY CHARGE. THE CARRIER MAY REFUSE TO ACCEPT THE DECLARATION OF VALUE FOR CHECKED BAGGAGE IF PART OF THE CARRIAGE IS PERFORMED BY ANOTHER CARRIER THAT DOES NOT OFFER A SIMILAR OPTION.

THE BAGGAGE OR OTHER OBJECTS THAT THE PASSENGER MAY TAKE ON BOARD MUST BE STOWABLE UNDER THE SEAT IN FRONT OF THE PASSENGER OR IN THE COMPARTMENTS IN THE PASSENGER CABIN.

THE CARRIER RESERVES THE RIGHT TO PROHIBIT CARRIAGE IN THE CABIN OF BAGGAGE OR OBJECTS: WHOSE WEIGHT, SHAPE, AND/OR DIMENSIONS ARE SUCH THAT THEY CANNOT BE STOWED AS DESCRIBED ABOVE; CONFLICT WITH THE SECURITY REQUIREMENTS OF CARRIAGE IN THE CABIN.

BAGGAGE AND OBJECTS NOT ALLOWED IN THE CABIN WILL BE STOWED AS CHECKED BAGGAGE, WITH ISSUANCE OF A BAGGAGE IDENTIFICATION TAG TO THE PASSENGER, AND AFTER THE PASSENGER HAS BEEN ALLOWED TO REMOVE FROM THE BAGGAGE ANY OBJECTS THAT CANNOT BE CONTAINED IN CHECKED BAGGAGE.

BAGGAGE AND OBJECTS THAT ARE UNSUITABLE FOR CARRIAGE IN THE HOLD (SUCH AS, FOR EXAMPLE, FRAGILE MUSICAL INSTRUMENTS AND SIMILAR OBJECTS) CAN BE ACCEPTED FOR CARRIAGE ONLY IN THE PASSENGER CABIN IF SPACE IS AVAILABLE AND ACCORDING TO THE SPECIAL PROCEDURES SPECIFIED BY THE CARRIER TO GUARANTEE THE SAFETY OF PASSENGERS AND THE CREW.

CARRIAGE OF SUCH OBJECTS MAY BE SUBJECT TO SPECIAL FARES. THE CARRIER UNDERTAKES TO ENSURE THAT CHECKED BAGGAGE WILL BE MADE AVAILABLE TO THE PASSENGER FOR CLAIM AS QUICKLY AS POSSIBLE AT THE PLACE OF DESTINATION OR AGREED STOPOVER.

IN CASE THE PASSENGER FAILS TO CLAIM HIS/HER BAGGAGE, THE ENFORCEABLE LAW PROVISIONS REGARDING THE INCAPABILITY OF CARRIER TO DELIVER THE CARRIED GOODS WILL APPLY.

REV. AUG 1, 2016

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