



## PRESS RELEASE

### **ITA Airways continues to top the charts for punctuality and regularity**

Rome, 20 May 2022 – As of April, ITA Airways recorded 90.8% of flights landed on time and 99.3% of its entire operation was completed in regularity, thus confirming its position as most on-time airline in Europe and an international benchmark in terms of regularity. This was certified by data from FlightStats by Cirium, an authoritative independent US company that prepares monthly rankings of these indicators for all airlines.

ITA Airways is therefore steady at the top of these rankings by providing a service that met with customer satisfaction. It is the customer that is at the center of the airline's strategy, which constantly works to offer a unique and distinctive travel experience. These constant positive performances are the result of the professionalism and dedication of all ITA Airways employees, thanks to constantly listening to all passengers.

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#### **About ITA Airways**

*ITA Airways is a company totally owned by the Italian Ministry of Economy and Finance for the exercise of business in the air transport sector. ITA Airways aims at creating an efficient and innovative air carrier that will become a reference point in providing Italy with quality connectivity both in terms of international destinations, thus boosting tourism and foreign trade, and within the Country, also taking advantage of the train-air integrated mobility. ITA Airways will place the best customer service at the center of its strategy (through a strong digitization of processes that ensure a best-in-class experience and personalized services), combined with sustainability, in its environmental (new green and technologically advanced aircraft, use of sustainable fuels), social (equality and inclusion for a gender-neutral company) and governance (integration of sustainability into internal strategies and processes) aspects. ITA Airways is a member of SkyTeam alliance as of October 2021.*