



## WHEELCHAIRS AND OTHER ELECTRIC MOBILITY AIDS

When booking your flight, inform the airline of your need to travel with an electric or fold-up wheelchair or any other mobility aid.

You can transport free of charge up to two mobility devices (e.g. wheelchair and walker) as checked baggage in the hold one extra bag weighing a maximum of 23 kg (50,6 lbs) for carrying medical supplies.

All ITA Airways operating long haul flights to/from U.S. have a priority seat for one-fold-up wheelchair. This space is available on a first come first served basis

Whilst ITA Airways do its best to ensure the safe carriage of your mobility device, there are some safety factors that could prevent carriage:

- unable to prevent inadvertent operation of the electric mobility aid
- some batteries are considered dangerous goods and are subject to specific conditions (e.g. some batteries need to be removed and packed separately in a strong and rigid packaging);
- Wheelchair/mobility aid dimension (length, width, height) or weight exceeds aircraft loading limitations due to limited hold capacity particularly on smaller aircrafts

As the battery-powered mobility aid must be loaded and stowed in upright position the height and width must not exceed the maximum height/width per aircraft type as showed in the table below. Therefore, you are strongly advised to inform the airline in advance at least 48 hours prior to flight departure.

AIRCRAFT TYPE	DIMENSION (length x width x Height)
Airbus A320 family	140 x 100 x 106
Airbus 330	Height Limit 160

The dimensions of some aircraft operated by ITA Airways partners may not allow the loading of mobility aids/wheelchairs due to size or weight. In order to guarantee the transportation of the mobility aid/wheelchair, it is strongly recommended to verify it during reservation at least 48 hours prior to flight departure.

Whenever possible bring the manufacturer instructions with you or any other material that could help us with disassembly and re-assembly of your battery powered mobility aid.

To help us in the correct handling of your mobility aid please download the "[Powered Mobility Aid information form](#)" and hand it over to the agent or affix it on your mobility aid.

### BATTERY POWER MOBILITY AID

From the battery label is possible to verify if it is spillable, non-spillable or lithium battery as any of them as a proper handling. Batteries on powered equipment will remain attached to the mobility aid whenever it can be loaded and unloaded in upright position.

### **Spillable/wet cell battery**

Wheelchairs with Spillable battery are accepted only in checked baggage providing the following condition are met:

- ☐ If the wheelchair or mobility aid can be loaded, stowed, secured and unloaded always in an upright position, then the battery may remain installed, and the terminals isolated to prevent short circuit
- ☐ If the wheelchair or mobility aid cannot be loaded, stowed, secured and unloaded always in an upright position then the battery must be removed;
- ☐ The removed battery must be carried in strong and rigid packaging and the battery must be protected against short circuits, secured upright in these packagings and surrounded by compatible absorbent material sufficient to absorb their total liquid contents. Spares batteries are not permitted

### **Non-spillable Wet batteries, nickel-metal, hydride batteries or Dry batteries:**

If your wheelchair or mobility aid is powered by a non-spillable battery and it can be stowed in the cargo hold in upright position the battery can remain attached to the wheelchair/scooter providing the following:

- ☐ The battery must be securely attached to the wheelchair/or mobility aid
- ☐ The battery terminals are protected from short circuits
- ☐ Electric circuits have been inhibited

A passenger may carry a maximum of one (1) spare wet, non spillable battery meeting Special Provision A67 or two (2) spare nickel-metal hydride batteries meeting Special Provision A199 or dry batteries meeting Special Provision A123

### **Lithium-ion battery powered mobility devices:**

Such batteries are considered hazardous material, so they are subject to the following conditions:

- ☐ The batteries must be of a type which meets the requirements of each test in the UN Manual of Tests and Criteria, Part III, subsection 38.3.
- ☐ Where the battery is removed by the user, if the mobility aid is specifically designed to allow it to be, following the manufacturer's instructions, the battery must not exceed 300 Wh, or for a device that is fitted with two batteries required for its operation, each battery must not exceed 160 Wh.
- ☐ If the battery is not removed, there is no limit to the Wh rating for the installed battery(ies)

A passenger may carry a maximum of one spare battery not exceeding 300 Wh or two spares each not exceeding 160 Wh.

Any battery removed from the mobility aid and any spare batteries must be carried in the passenger cabin. The removed or spare batteries must be protected from damage (e.g., by placing each battery in a protective pouch).

To prevent unintended activation of the electric mobility aid in transport, switch off aid and remove the key (if fitted), separate power cable connectors between the battery and control panel or by inserting an inhibiting plug. Only if none of these options are possible, is it acceptable to lock out operation of an electric mobility aid by performing a sequence of movements of the joystick in accordance with the manufacturer's instructions, to prevent unintentional activation.

If your mobility aid does not respect the safety requirements you can be denied boarding.

In case of damage/loss of a wheelchair see the section:

**Information and Support/Contacts and assistance/damaged luggage.**