

# INTERACTIVE MAPS FOR PASSENGERS WITH REDUCED MOBILITY

ROME - FIUMICINO AIRPORT

## WHERE TO REQUEST AIRPORT ASSISTANCE

- To make your airport experience easier and more comfortable, assistance is available at several dedicated points.
- Look for the yellow totems to request support.

# ARRIVING AT ROME – FIUMICINO AIRPORT

Outside the terminal



## TRAIN

If you arrive by train, the first assistance point is the **yellow totem** just **beyond the ticket barriers**.

## TAXI

For passengers arriving by taxi, the nearest **yellow totem** is located at **Departures Terminal 1, Gate 5**.

## CAR

Arriving by car? Accessible parking spaces are available in **Multi-Storey Car Park C – Level 0**, where a **yellow totem** is available to request assistance.

Alternatively, you can go to the dedicated assistance point at **Gate 5 - Departures Area, Terminal 1**.

If you arrive with a companion, you may also use the **Kiss & Go** areas in the **Departures Area – Terminal 1**.

# ARRIVING AT ROME – FIUMICINO AIRPORT

Inside the terminal

We recommend arriving at **Terminal 1** well in advance so that we can best organize the assistance:

- **At least 2 hours before** departure for **domestic flights**.
- **At least 3 hours before** departure for **intercontinental flights**.



# IMMIGRATION AND SECURITY CHECKS

If you are traveling with a companion, a **priority lane** is available.



For **passport control** and **security checks**, you can use the **special assistance lane**.

## At Security Checks:

- You can go through the metal detector with mobility aids, such as **walking sticks, quad canes, white canes, or crutches**.
- **Wheelchair users** who are able to walk may use **the metal detector** as usual.
- If you **cannot walk**, a **side entrance** with **manual screening** is available.
- For **liquid medications over 100 ml**, show **medical certification** or supporting documents to security staff.
- Inform the security staff if you have medical devices (e.g., **pacemaker** or **insulin pump**) so that the procedure can be adapted to your necessities.

If you need **WCHS/WCHC** assistance (wheelchair to aircraft) and direct boarding is not possible, a lift will ensure safe and comfortable access to the plane.

