

INTERACTIVE MAPS FOR PASSENGERS WITH REDUCED MOBILITY

ROME - FIUMICINO AIRPORT



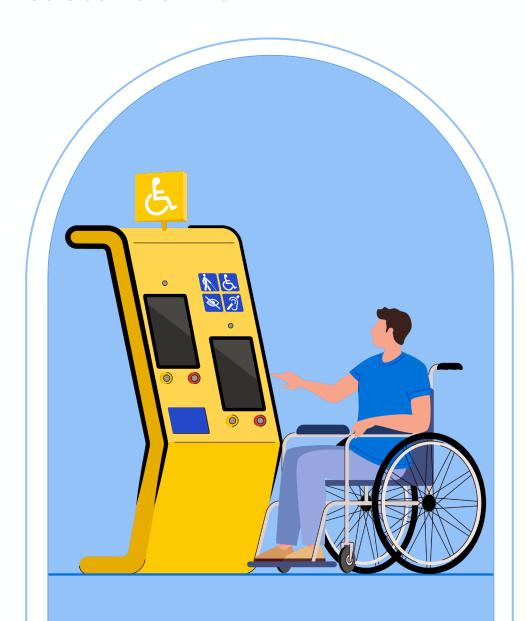
WHERE TO REQUEST AIRPORT ASSISTANCE

- To make your airport experience easier and more comfortable, assistance is available at several dedicated points.
- Look for the yellow totems to request support.

ARRIVING AT ROME – FIUMICINO AIRPORT

AIRWAYS

Outside the terminal



TRAIN

If you arrive by train, the first assistance point is the **yellow totem** just **beyond the ticket barriers.**

TAXI

For passengers arriving by taxi, the nearest **yellow totem** is located at **Departures Terminal 1**, **Gate 5**.

CAR

Arriving by car? Accessible parking spaces are available in **Multi-Storey Car Park C – Level 0**, where a **yellow totem** is available to request assistance.

Alternatively, you can go to the dedicated assistance point at **Gate 5** - **Departures Area**, **Terminal 1**.

If you arrive with a companion, you may also use the **Kiss & Go** areas in the **Departures Area – Terminal 1.**

ARRIVING AT ROME – FIUMICINO AIRPORT

AIRWAYS

Inside the terminal

We recommend arriving at **Terminal 1** well in advance so that we can best organize the assistance:

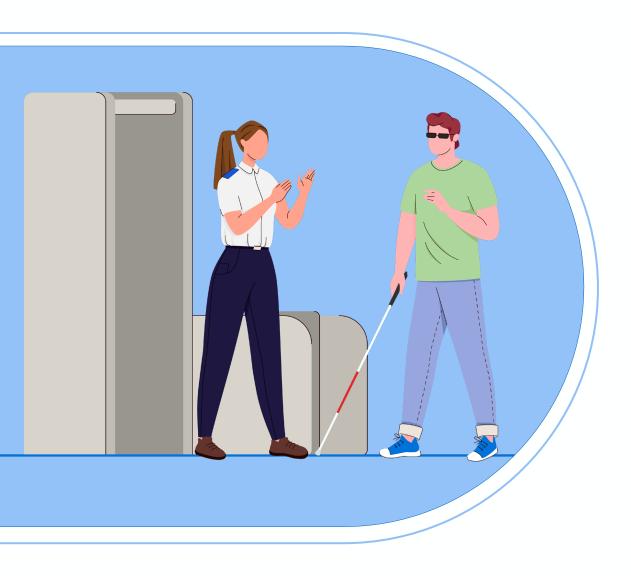
- At least 2 hours before departure for domestic flights.
- At least 3 hours before departure for intercontinental flights.



IMMIGRATION AND SECURITY CHECKS



If you are traveling with a companion, a priority lane is available.



For **passport control** and **security checks**, you can use the **special assistance lane**.

At Security Checks:

- You can go through the metal detector with mobility aids, such as walking sticks, quad canes, white canes, or crutches.
- Wheelchair users who are able to walk may use the metal detector as usual.
- If you cannot walk, a side entrance with manual screening is available.
- For liquid medications over 100 ml, show medical certification or supporting documents to security staff.
- Inform the security staff if you have medical devices (e.g., pacemaker or insulin pump) so that the procedure can be adapted to your necessities.

BOARDING



If you need **WCHS/WCHC** assistance (wheelchair to aircraft) and direct boarding is not possible, a lift will ensure safe and comfortable access to the plane.

